

JERVIS B. WEBB COMPANY

34375 W. Twelve Mile Road Farmington Hills, MI 48331-5624 USA Phone: (248) 553-1000 Fax: (248) 553-1200 www.daifukuwebb.com

Service Bulletin: SHS- 2011-005

Rev: **00**

Date: 11-07-11

SUBJECT: LOADING HP / COLUBRIS RADIO FIRMWARE

WARNING! PLEASE BE AWARE THAT THIS FIRMWARE IS SPECIALLY MADE BY JERVIS B WEBB COMPANY AND CANNOT BE ACQUIRED FROM THE HP WEBSITE. WE DO NOT ENCOURAGE CART USERS TO DOWNLOAD ANY FIRMWARE DIRECTLY FROM HP.

 Identify the Hardware revision of your radio. First, connect to your radio and log into the radio home page. Once you are connected, you will see the hardware revision. Please refer to the image below. If you are in need of help connecting to your radio, please see the HP / Colubris radio setup guide in your manual.

Home - Windows Internet Explorer					
Image: state of the state of			👻 😵 Certificate Error 🗟	Bing	- م
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🚖 Favorites 🛛 👍 💽 Suggested Sites 🔻 🐠 eBay 🤅	🝘 Save 50% at Dell Perks 👻 🔊 ۱	Web Slice Gallery 👻 🔊 WhitePages 👻			
🥖 Home			<u></u>	▼ 🔊 ▼ 🖃 🖶 ▼ Page ▼	Safety ▼ Tools ▼ 🔞 ▼ '
	ProCurve	M111	System name: TW0190N04		
	The second secon	lome	Logou	it	
		Port 1 MAC address: 00:26:F1:16:C9:DD			<u>م</u>
		Wireless MAC address: 00:26:F1:16:C9:DC			
		Station state: Idle			
		Regulatory domain: UNITED STATES			
		Wireless network name (SSID):			
		Wireless security mode: None			
		Uptime: 2 minutes			
		SNMP system name: TW0190N042			
		Software version: 5.2.8.48-01-10358			
		Hardware revision: 50-00-1022-03:26-A	>		E
		Serial number: TW0190N042			
			Restart Register		
WEBSERVER		Refresh On - 5 secs. 0 Msg(s).	¢	2010 Hewlett-Packard Develop	oment Co., L.P.
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 Please make a note of the Hardware revision level so that you load the appropriate Firmware for your revision level. If your radio has Hardware revision level 50-00-1022-03:26-A, you will require Firmware revision 5.2.8.48-01-10358; if your radio has Hardware revision level 50-00-1022-03:26, you will require Firmware revision level 5.3.4.8-01-7783-A.

For questions regarding this service bulletin, call Webb Customer Service at 877-JBWEBB1 (877-529-3221).

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Create a folder on your C:\ called HPFW. When you download the Firmware, save it to this location.
 PLEASE be aware that this Firmware is specially made by Jervis B Webb Company and is cannot be acquired from the HP website. We also do not encourage cart users to download any Firmware directly from HP. Click on the proper version of the Firmware here (refer to step 2) :

5.2.8.48-01-10358 5.3.4.8-01-7783-A

4. Reconnect to your radio and login. Once you are at the home page, click on the maintenance tab as seen in the following picture



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5. Click on Firmware updates as shown in the picture below.

Config file management - Windows Internet Explorer		V St Cettificate Firms IP (20 32) Comple
Favorites Config file management		
	SCurve M111	System name: TW0390N0C9
	Home	Logout
_	Wireless Network Security Ma Config file management Firmware u	nagement Status Tools Maintenance pdates Registration System EULA
Config Back	file management	? Restore configuration
Bac	kup the current configuration file.	Restore a configuration file from. Manual restore
	Confirm password: Backup	Config file: Browse Password: Restore
Rese	et configuration	
Res	et the configuration to factory default.	Day of week: Everyday
		Time of day: 00 : 00 hh mm URL: Validate Save
2010-01-21 22:50:47	Refresh Or	n - 5 secs. 0 Msg(s). © 2009 Hewlett-Packard Development Co., L.P.
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6. Click browse to select the Firmware location (remember that you stored it in C:\HPFW\). Select the version downloaded in Step 3. See the picture below for the browse for Firmware location button.

https://192.168.1.1/mntnc/frmwr_updt.asp		👻 🗞 Certificate Error 📄 🍫 🔀 Google	Q
avorites 🏾 🏉 Firmware updates			
ProCurve	M111 System name: TW0390N0C9		
	Home	Logout	
Wireless	Network Security Management Status	Tools Maintenance	
Confi	g file management Firmware updates Registration	System EULA	
Cirmuraro undato		2	
	Install firmware		
	Install firmware directly to the M111 from your loca hard drive or schedule regular uploads from a rem	il ote	
	server.		
	Current firmware version: 5.3.4.8-01-7783-A		
	Manual install		
	Browse.		
	Inst		
	Scheduled install		
	Day of week: Everyday -		
	Time of day: 00 : 00		
	hh mm		
	URL:		
	Validate Save		
2010-01-21 22:51:21	Refresh On - 5 secs. 0 Msg(s).	© 2009 Hewlett-Packard Development	t Co., L.P.

7. Once the Radio Firmware installation is initiated, it will take 5-10minutes for the Firmware to install and the radio to come back online.

WARNING!

PLEASE DO NOT DISCONNECT POWER TO THE RADIO OR UNPLUG YOUR ETHERNET CONNECTION TO THE RADIO OR SEVERE DAMAGE TO THE RADIO WILL OCCUR AND RENDER IT USELESS UNTIL SENT BACK TO HP FOR REPAIR.

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8. The Radio will automatically come back to the home page when the Firmware installation has been completed, provided you left your browser window open and waited for it to complete. When the Firmware load is complete it will look like the picture below

Home - Windows Internet Explorer			👻 Certificate Error 📓 🍫 🕅	Google	
🚖 Favorites 🏾 🏉 Home					
ProCurve	M111	System name: TW0390N0C9			
	Home		Logo	ut	
Wirele	ss Network	Security Management Status	Tools Maintenance		
Welcome to HP I M111 Wireless C	ProCurve Client Bridge	New HP Pro	oCurve product naming ?		
		Current IP address: 192.168.1.1 Port 1 MAC address: 00:24:A8:83:B0:87			
	Wireless MAC address: 00:24:A8:83:B0:86				
	Station state: Idle				
	Regulatory domain: UNITED STATES				
	Wireless network name (SSLD): Wireless security mode: None				
		Uptime: 1 hours 36 minutes			
	5	SNMP system name: TW0390N0C9			
		Software version: 5.3.4.8-01-7783-A			
		Serial number: TW0390N0C9			
			Restart Register		
WEBSERVER		Refresh On - 5 secs. 0 Msg(s).	© 2009	Hewlett-Packard Development Co., L.P.	
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9. Verify your Radio now has the correct version of Firmware. You are now finished and can load your sitespecific radio configuration to the radio. If your radio already has a configuration, please verify communication.

If you have additional issues or require assistance please contact Jervis B Webb Company Customer Service at (877) 529-3221 for further assistance.

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