

SUBJECT: PRO-FACE PRODUCT CHANGE

HMI 3.8" Color Display

- Pro-face has made a product line change and discontinued the 3.8" color display (C1093815).
- Starting this month, we are transitioning to a new display (C1113558) that fits in the same opening as the previous display.
- Right now, we have about 30 of the old displays left. When these are depleted, users will be referenced to the new display.

Install a New HMI Display

- There is no wiring change. All connectors from the old unit should be plugged into the new unit. Some of the wires may need to be rearranged and re-tied.
- You will need a new Proface PRX file, which is now available at www.smartcartagc.com > Manuals/Support > Proface Support > Proface Project PRX files > 3.5" No I/O C1113558.
- Remember that the Transfer Tool to load the PRX file on your new display is available from Pro-face by clicking the link located on the VAR site under > Proface Support. The Transfer Tool is not able to update the product type as described below.

Customer PRX Files

If your old unit (C1093815) uses a non-standard PRX file not listed on the VAR site, it must be converted using GP Pro EX (available from Pro-face) or contact Customer Service (www.smartcartagc.com > Contact). Conversion is done by opening the existing PRX and selecting the new product model and saving the file.

- Old HMI: #AGP3200-T1-D24-CA1M
- New HMI: #PFXGP4201TAD