

# Daifuku Group AI Policy

## Basic Approach

The Daifuku Group will contribute to the creation of a sustainable society by engaging in sound business practices in accordance with our company creed, management philosophy, and Group Code of Conduct. In order to further increase the value we provide to stakeholders through material handling technology in the future, it is important to properly utilize artificial intelligence (AI) in areas such as product and service evolution and business process improvement. We will work to create innovation by appropriately recognizing the opportunities and risks of AI utilization.

## Basic Policy

We will ensure that all Group officers and employees are aware of this policy and work to utilize AI in our products, services, and business processes.

### **1. Realizing a human-centric AI society**

We will utilize AI to fulfill people's lives as well as develop and provide products and services that respect the basic human rights of stakeholders.

### **2. Ensuring safety**

In utilizing AI, we will strive to ensure safety by appropriately assessing risks and implementing countermeasures against them in order to prevent any potential threats to the lives, bodies, property, freedom, and dignity of stakeholders.

### **3. Pursuing fairness**

When utilizing AI, we will respect the diversity of people and strive to ensure the fairness of AI so that it does not cause nor encourage unfair and harmful bias or discrimination based on race, gender, nationality, age, or religion.

### **4. Protecting privacy and ensuring security**

At each stage of AI utilization, we will appropriately manage and operate data, including personal information, and work to protect the privacy of stakeholders. We will also take appropriate measures against unauthorized external access to AI-based products and systems, and we will strive to ensure security.

## **5. Transparency and accountability**

We will strive to ensure transparency regarding the utilization of AI in our products and services, and we will communicate with stakeholders as needed.

## **6. Developing human resources proficient in AI**

In order to proactively utilize AI to evolve products and services and improve business processes, we will work to cultivate human resources in a variety of positions within the Group in order to acquire the necessary skills and improve literacy.

## **7. Compliance with laws and regulations**

In utilizing AI, we will comply with the laws, regulations, international codes of conduct, and other social rules of the countries and regions where we conduct business.

Established: November 1, 2024