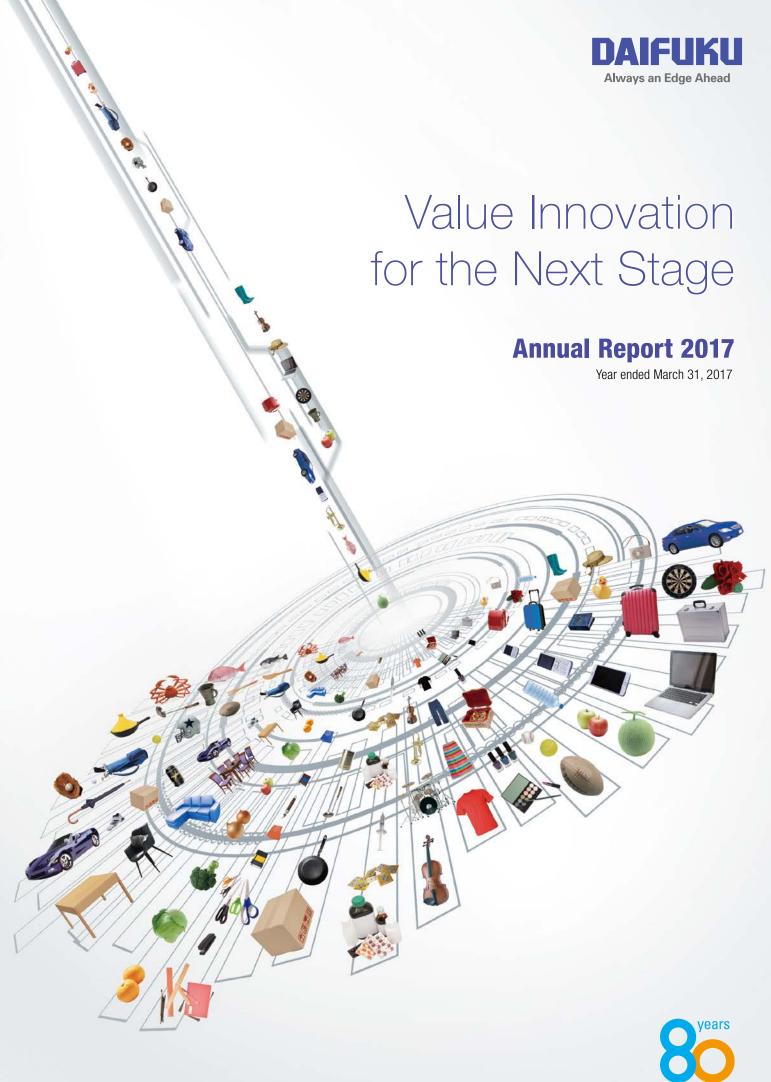
## DAIFUKU CO., LTD.

www.daifuku.com



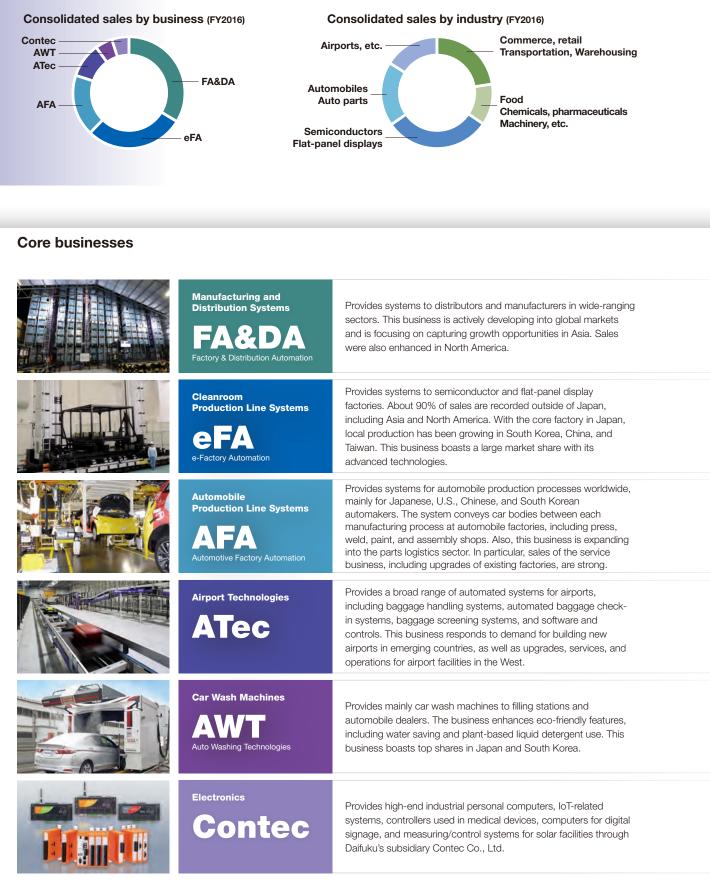
Issued: July 2017 1707-12AR





## **Business Overview**

The Daifuku Group has a long track record in material handling across a wide variety of sectors, and is the world's leading material handling systems manufacturer and integrator.



Daifuku by the numbers



\* Source: Modern Materials Handling - May 2017 (See page 4)





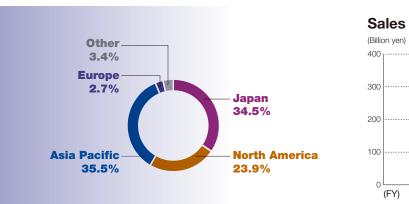


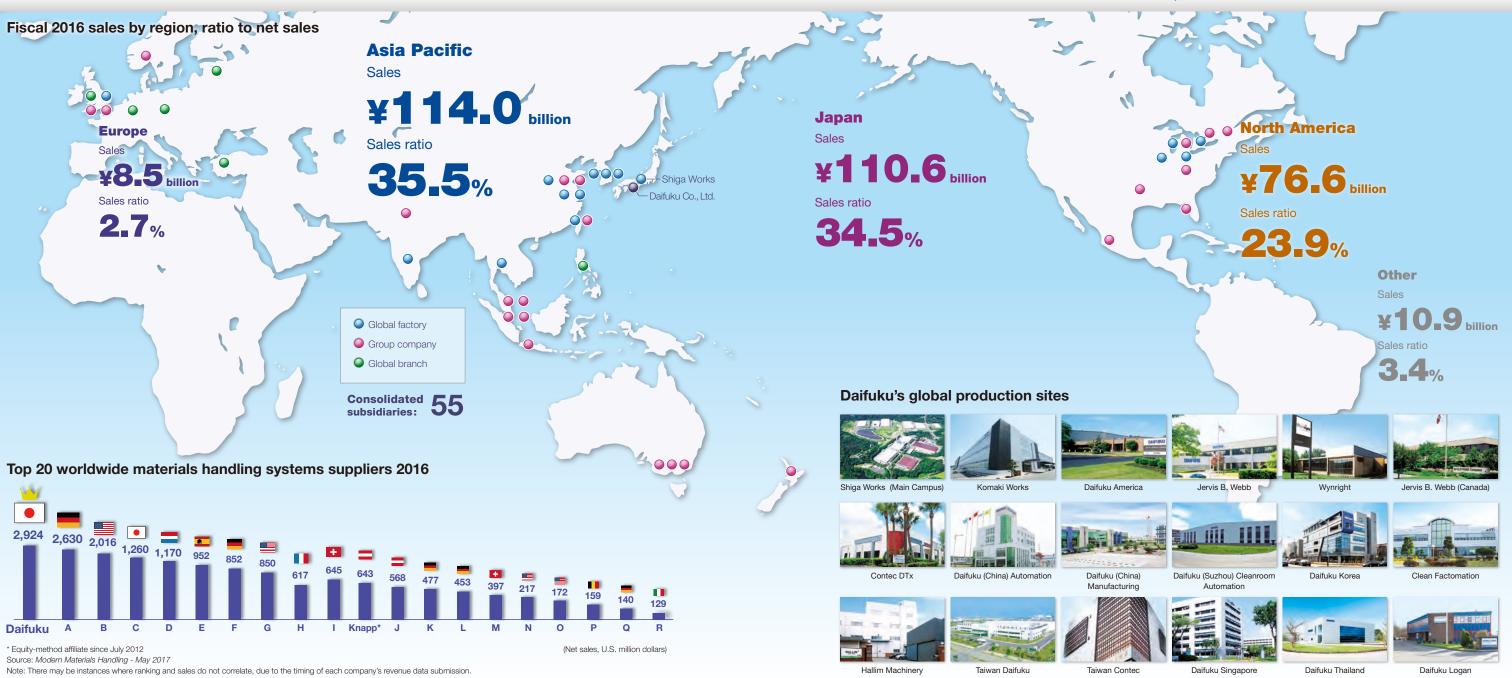


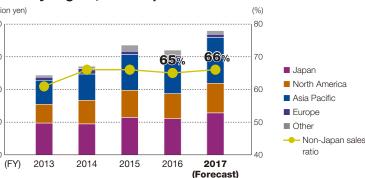


## **Global Presence**

The Daifuku Group has steadily pursued global business development, establishing production and sales locations in 23 countries and regions. Non-Japan sales accounted for 65% of revenue in fiscal 2016.







## Sales by region, non-Japan sales ratio

Note: Performance in fiscal 2017 is expected to weaken because of foreign currency fluctuations

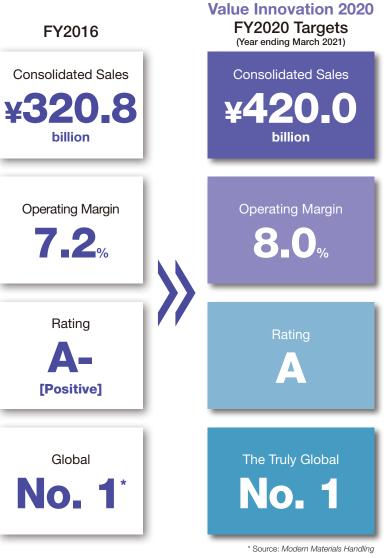
Daifuku achieved nearly all its management targets for the previous medium-term business plan, Value Innovation 2017. Under the new business plan, Value Innovation 2020 starting in fiscal 2017, we aim to become a truly world-leading company in material handling.

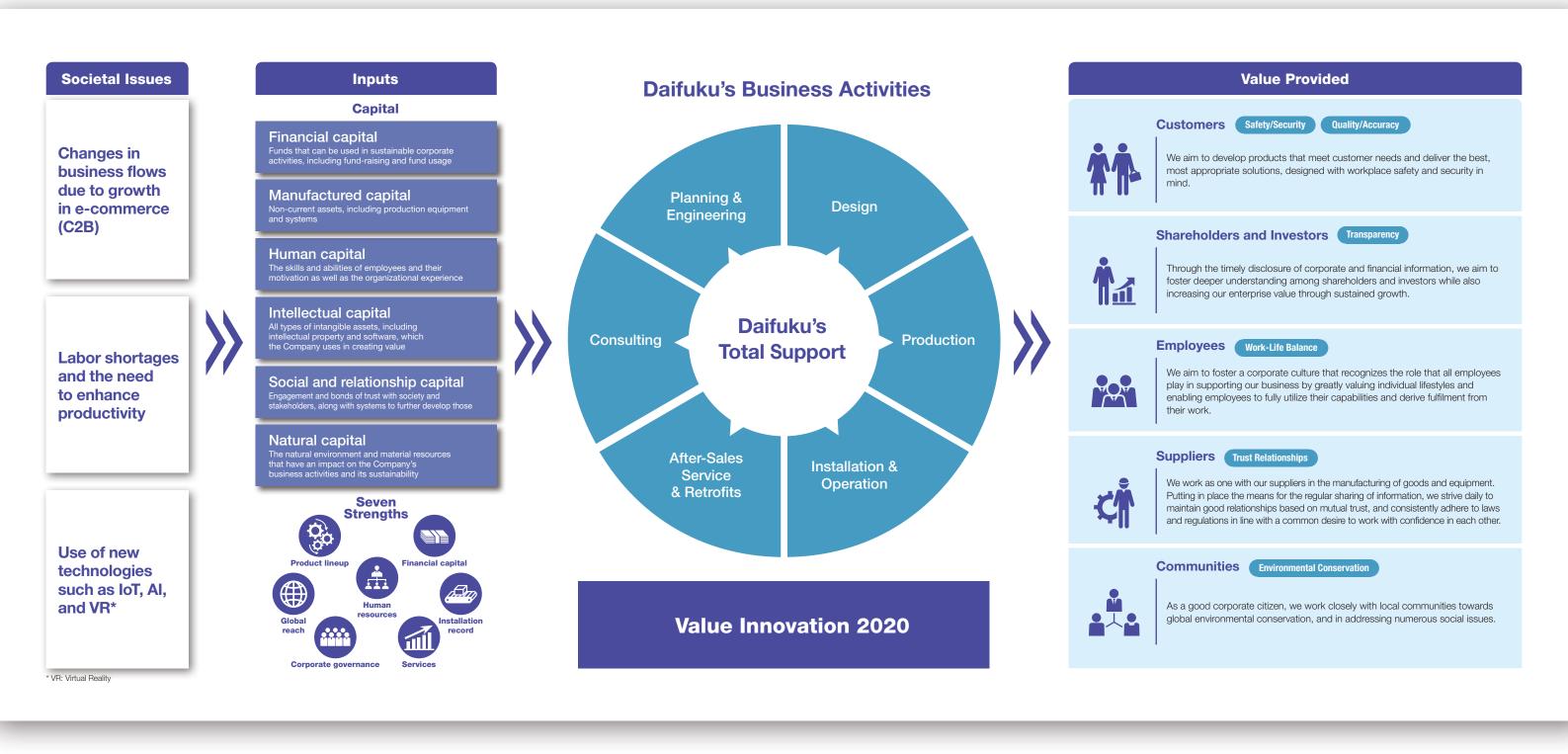
## **Steadily achieving goals** Aiming to become the Truly Global No. 1 under

Value Innovation 2017 (FY2013–FY2016)

#### FY2012 Themes **Initiatives and Results** 1 Identifying new businesses and markets 2 Bolstering global business Consolidated Sales **Business** • Non-Japan sales ratio: $52\% \rightarrow 65\%$ • 2013: Acquired U.S.-based Wynright, to expand FA&DA business in the U.S. • Non-Japan employee headcount: $3,742 \rightarrow 5,536$ **Domains £202.3** • 2014: Acquired New Zealand-based BCS, to expand ATec business 3 Expanding existing business • Served global demand for automation in the e-commerce market • Service sales ratio: 25% • One-of-a-kind/Device businesses: BAGgate, D-PAD, billion • Established retrofitting business CONPROSYS, audit 1 Increasing value added 3 Strengthening businesses using ICT\* • Real-time sharing of customer/project data, etc., across • Provided high-end solutions that deliver high value-added in **Profitability Operating Margin** e-commerce, etc. the network to help boost productivity **2** Boosting cost-competitiveness \* ICT: Information & Communications Technology 4.0% • Expanded non-Japan production competitors from emerging ountries entering into market • Implemented bulk purchasing, standardization 3 Streamlining business operations Leveraging managerial resources **Operational** Rating • Initiated use of ATec's Sym3 (3D software) for FA&DA business, Systematized Group operations providing avenues for using technology across businesses Optimized U.S./Chinese subsidiaries Efficiency 2 Enhancing financial integrity Δ\_ Challenges in effectively using operating resources within the Group • Paid-in capital: 8 billion yen $\rightarrow$ 15 billion yen • Per-share dividend: 15 yen $\rightarrow$ 42 yen [Stable] • Included in the JPX-Nikkei Index 400 1 Raising employee awareness 3 Building a new brand **Brand Power** • To evolve into a value innovator, established the brand · Conducted annual employee awareness surveys, 4 times in total Global Offered global business training for Japan-based staff and message of "Always an Edge Ahead" leadership training for global staff • Held brand briefings at affiliates and offices worldwide **No. 2**<sup>\*</sup> 2 Changing the approach to customers • Shifted from physical-visit-based to information-based model of customer acquisition, making effective use of websites and exhibitions

# the Value Innovation 2020 Business Plan





### **Risk Factors** >>

#### **Price competition**

We believe that the Daifuku Group's products offer high value-added and incorporate technology, quality, and cost characteristics that competitors cannot easily replicate, but competition in the industries in which we do business is fierce, and the intensification of price competition has the potential to put pressure on our earnings.

#### **Product quality issues**

We endeavor to apply rigorous quality management to all products produced in Japan and abroad, and we hold liability insurance to safeguard against the possibility of unforeseen quality claims, but serious quality claims, should they arise, have the potential to affect the Group's financial results.

#### Capital expenditures and economic conditions

All of our customers in the semiconductor and flat-panel display (FPD) market and the automotive market are among the industry leaders, actively engaged in capital expenditures with a view to the future, and exhibit strong growth, but temporary suspensions and/or postponements of capital expenditures due to sudden changes in demand trends in both markets, were they to occur, have the potential to affect the Group's financial results.

#### **Non-Japan business**

We do business globally, particularly in North America and Asia. Relative to domestic operations in Japan, however, overseas business operations are subject to higher levels of risk from changes in social, political, and economic conditions, unforeseen regulatory changes, and the like.

#### Increasing project scale

With the recent advance of e-commerce, reductions in semiconductor sizes, increases in FPD sizes, and so forth, the systems that we are involved with are becoming more sophisticated and larger in scale than ever before. Our financial results may be affected by the timing of orders recorded, along with how efficiently all aspects of projects are managed.

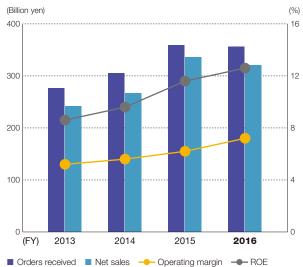
## **Financial and Non-Financial Highlights**

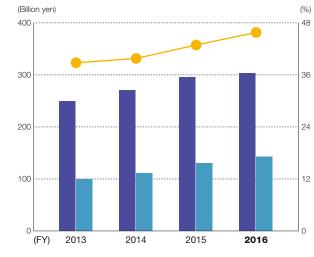
### **Financial highlights**

	Million yen		%
	FY2016	FY2015	Change
For the Year			
Orders received	¥ 356,518	¥ 359,427	(0.8)%
Net sales	320,825	336,184	(4.6)
Operating income	23,099	20,878	10.6
Net income attributable to shareholders of the parent company	16,746	13,652	22.7
Capital investment	5,905	4,210	40.3
R&D expenditures	7,489	7,009	6.8
Cash Flows			
Cash flows from operating activities	¥ 26,683	¥ 7,206	270.3%
Cash flows from investing activities	(5,393)	(2,099)	(156.9)
Free cash flows	21,289	5,107	316.8
Cash flows from financing activities	(4,404)	(8,702)	49.4
At Year-End			
Total assets	¥ 303,540	¥ 296,055	2.5%
Working capital	96,401	99,293	(2.9)
Net assets	142,340	130,116	9.4
Amounts per Share of Common Stock			
Net income per share (Yen)	¥ 137.58	¥ 118.72	15.9%
Net assets per share (Yen)	1,142.14	1,044.40	9.4
Cash dividends per share (Yen)	42.00	30.00	40.0
Ratios			
Operating income/net sales	7.2%	6.2%	+1.0pt
Net income/net sales	5.2	4.1	+1.1pt
Return on shareholders' equity (ROE)	12.6	11.6	+1.0pt
Shareholders' equity/total assets	45.8	42.9	+2.9pt

Note: A PDF version containing notes to the financial statements is available on our website: www.daifuku.com/ir/library/annualreport

#### Consolidated financial data



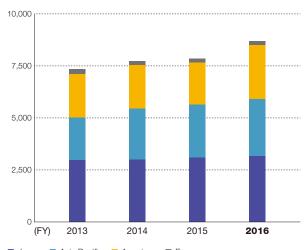




### Non-financial highlights

Environment	
CO2 emissions (t-C	:O <sub>2</sub> )
Japan	
Outside Japan	
CO <sub>2</sub> reduction cont	tribution from environmentally friendly product
Water usage (m <sup>3</sup> )	
Japan	
Outside Japan	
Emission and trans related to PRTR L	fer volume of chemical substances .aw (kg)*1
Waste generated (t	)*2
Recycling rate (%)*	*2
*1: Shiga Works *2: Figures for Japan only	
Employees	
Total	
Japan	
Asia Pacific	
Americas	
Europe	

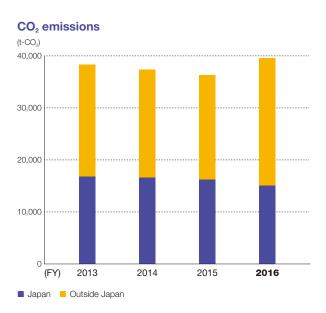
#### Employees by region



🔳 Japan 🔳 Asia Pacific 📕 Americas 🔳 Europe

	FY2016	FY2015	Change
	15,034	16,190	(7.1)%
	24,563	20,148	21.9
cts (t-CO <sub>2</sub> )	41,689	33,367	24.9
	125,991	135,519	(7.0)
	102,160	98,522	3.7
	21,180	30,010	(29.4)
	4,634	5,073	(8.7)
	98.7	98.3	+0.4pt

FY2016	FY2015	Change
8,689	7,835	10.9%
3,153	3,077	2.5
2,758	2,558	7.8
2,587	2,027	27.6
191	173	10.4
	8,689 3,153 2,758 2,587	8,689         7,835           3,153         3,077           2,758         2,558           2,587         2,027



## **Message from the CEO**



under "Value Innovation 2020"

Masaki Hojo President and CEO

Alto,

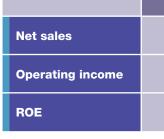
### **Review of Fiscal 2016 and the** "Value Innovation 2017" Business Plan

We achieved all of our medium-term business plan targets except for net sales, which was affected by the strong yen. Our distribution automation (DA) business expanded in Japan, enhancing our earning capacity, and generating record highs for operating income for two consecutive years.

Consolidated orders in fiscal 2016 ended March 31, 2017 declined 0.8% from the previous fiscal year, to 356.5 billion yen, with net sales down 4.6%, to 320.8 billion yen. Operating income, however, rose 10.6%, to 23.0 billion yen, with net income attributable to shareholders of the parent company up 22.7%, to 16.7 billion yen. As a result, compared to the business plan targets of net sales of 340 billion yen, operating income of 21.0 billion yen, and ROE of 10% or higher, we achieved the targets for both operating income and ROE, while net sales were affected by the strong yen. The main factor in this was the extremely active investment in Japan by distributors in line with the growth and development of e-commerce. In Japan, our production has been increasingly efficient with personnel and other aspects, making the DA business an earnings driver in terms of both quantitative expansion and the multiplier effect.

Looking back on the four years of the Value Innovation 2017 business plan, I believe we managed to largely achieve our goal of strengthening existing businesses. In the DA business, we not only expanded existing business, but broadened our customer base with new customers. Also, there are no other material handling companies anywhere in the world with operations in the three sectors-manufacturing and distribution systems, semiconductor and flat-panel display (FPD) production line systems, and automobile production line systems. In the semiconductor and FPD sectors, Daifuku benefits from the "Made in Japan" reputation for quality, and has gained a high market share. The inclusion of airport technologies along with these sectors is another of Daifuku's major strengths. With these comprehensive capabilities, we achieved a position as the global

#### Value Innovation 2017 targets



### Fiscal 2012 vs. Fiscal 2016

Net sales +58.6%

**Operating income** +188.4%

s and fiscal 2016 performand	ce (Billion yen)
Final FY Target	FY2016
¥340.0	¥320.8
¥21.0	¥23.0
10% or higher	12.6%

ROE

+7.0pt

industry leader in revenue for three consecutive years (see page 4), however, catching up with the top company in manufacturing and distribution systems, which is our mainstay business, will allow us to become the truly global leader in material handling.

On the other hand, in terms of developing new business models and identifying new businesses, while we have had some initial success, these have yet to produce sufficient results. The new business plan, Value Innovation 2020, will continue various measures to open new markets, including establishing distinctive business models, developing new technologies, and M&A with companies possessing unique technologies.

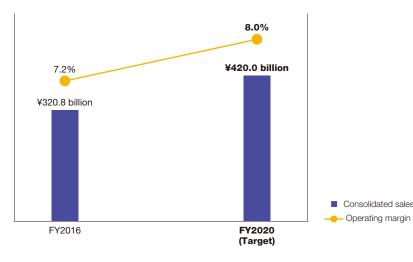
In particular, we are focusing on innovation in material handling systems as part of the "smart logistics" concept, and will continue to advance the Airport Technologies segment as one of four core businesses. (See the Special Feature on pages 18-21 for details.)

### The New "Value Innovation 2020" Business Plan and Its 10-Year Vision

With the aim to be the truly global leader in material handling, using new technologies and by providing new solutions, we will increase system quality and enhance value for customers.

The new four-year business plan launched in April 2017, "Value Innovation 2020," was formulated in a way that also takes into account a vision of our future after 10 years, where it will be crucial for us to work with e-commerce. Going forward, we believe that there will be a change from business-to-consumer (B2C), where companies guide ordinary consumers, to the consumer-to-business (C2B) model that will become the mainstream, with the needs of ordinary consumers guiding companies. For B2B companies such as Daifuku to survive, we need to remain conscious of the consumer trends facing our customers.

Consolidated sales and operating margin fiscal 2016 vs. fiscal 2020



Managers in leading C2B companies are extremely quick in decision making and management, maybe 10 times faster than our Company. By the time we decide on a course of action, they are already thinking three years ahead, with many brilliant ideas being generated. In dealing with companies led by such top managers, we need to be constantly thinking of the next step in both business and management. Safety and stability are, of course, paramount, but that alone will not allow us to survive the competition. We need to constantly set challenges for ourselves.

We do not make robots or sensors, but we have more expertise than any other company in equipment, devices, and efficient and effective applications that large distribution centers need. Quality is not in the product itself, but in taking a broader view of the structure, and incorporating various applications, enhancing the quality of the overall system.

In semiconductors as well, our business benefits from a strong tailwind. This is because automobiles now incorporate a lot more electronics. The Internet of Things (IoT) and artificial intelligence (AI) will further accelerate this trend. Self-driving cars can be considered a type of IoT. The volatility that typified the semiconductor industry when it relied on personal computers alone will fade, accordingly.

Due to IoT and AI, our business will change. One example is the collection and analysis of system operating data to provide preventative maintenance services. We will be able to analyze the problems that occur in system operations at an early stage, and respond accordingly. Inferring the cause from the result is exceedingly imprecise. The ability to recreate visually what happened, and the circumstances at the moment it occurred, will allow us to discern the true cause.

When I was a salesperson for automotive production line systems, a customer told me that for every minute the line stopped, production volume fell by one vehicle. An hour's stoppage meant 60 fewer vehicles, with losses in the hundreds of millions of yen. Disruption to automobile and semiconductor production line systems cannot be tolerated. When discussing this with the head of an e-commerce company, he mentioned how an interruption in the distribution system is a huge problem for them as well. He pointed out that unlike automobile factories, even when the line stops, customer orders just keep coming, building to a volume that cannot even begin to compare with one vehicle per minute. Ensuring that nothing causes a system failure or stoppage has taken on an even greater significance.

Returning to the issue of IoT and AI, Japan's Ministry of Land, Infrastructure, Transport and Tourism and the transport industry are moving toward the creation of an efficient delivery system, and the practical application of self-driving vehicles. I believe that, as a leading manufacturer, we also need to be involved in such efforts from the standpoint of material handling.

### **An Optimal Corporate Governance System** for Localization and Globalization

### We aim to establish the best corporate governance structure for the Daifuku Group.

One of the aims of the new business plan is to "pursue the best combination of localization and globalization." This means establishing an optimal corporate governance system to realize further growth outside Japan. During fiscal 2017, the Group plans to have about 9,400 employees, of which 62%, or about 5,800, will work at non-Japanese affiliates. On-site staff are vital to developing business with local customers. That is why we need to strengthen localization, but, without sufficient oversight, the overall governance of the corporate group will be ineffective. To prevent this, it is important for those affiliates to continually share information with Japan, and to adapt the new products and solutions originating from Japan for local markets.



Another of Daifuku's social responsibilities is "safety." Top management in the global manufacturing industry is keenly aware of safety, and Daifuku is no exception, conducting business with a consistent focus on safety. At the same time, governance in Japan has a close association with compliance, and, once a company causes a scandal, it loses its continuation value. We consistently strive to raise awareness of compliance among employees. (See the Discussion Between the President and Outside Directors on pages 24-27 for details.)

### **Daifuku's Distinctive DNA and Sustainable Growth**

first key to sustainable growth.

The starting point for Daifuku's business is responding sincerely to the various needs and wants of customers. Examples of our products being a world or industry first, are far from rare. When a customer believes that our system is an effective means to meet their needs, we are able to build a long-term relationship of trust, allowing for further growth. This is the positive culture and DNA that Daifuku has built over its 80-year history. The earnings provided by growth are, of course, important, but I believe that focusing too much on earnings causes companies to lose sight of their essence. The morale of salespersons and engineers in direct contact with customers is extremely high, and the trust placed in Daifuku is the source of their energy, and therefore our sustainable growth. Going forward, Daifuku will continue to develop its unique culture, cultivate markets by providing optimal solutions, and contribute to the advancement of customers and societies around the world. Thank you for your continued support.

# Building trust with customers is part of Daifuku's corporate DNA, and the

### Masaki Hojo

President and CEO Daifuku Co., Ltd.

The Challenge to Be a Value Innovator Providing Smart Logistics

Enhancing "visualization and optimization" in logistics, and realizing the value and competitive edge customers seek

### **Changes in Logistics Value**

Advancements in communications technology have significantly changed the form of commercial transactions, and ushered in an era of direct links between companies and individuals. Sales channels have become consumer-tobusiness (C2B), and logistics, business-to-consumer (B2C), with goods flowing directly to consumers. Any consumer is able to place orders for the things they want anytime and anywhere, and, because goods are delivered directly without passing through stores, the issue in terms of logistics is to serve many and varied individuals in a way that it never had to before. The role played by logistics and the value demanded of logistics are rising rapidly. The material handling systems provided by Daifuku are increasingly important as part of the social infrastructure essential in such a logistics revolution.

### The Smart Logistics Customers Need

Consumers and logistics have become directly linked, and the level of service demanded of logistics by customers has risen dramatically. With more-frequent deliveries, a rapidly increasing number of packages, and shorter lead times, logistics centers are becoming larger, with greater speed, precision, and complexity. Logistics systems need to be faster and more precise than ever, with stoppage unacceptable, and immediate recovery when an interruption occurs. By using the Internet of Things (IoT), information and communications technology (ICT), artificial intelligence (AI), and other technologies, Daifuku is accelerating the development speed and is improving delivery quality through virtual verification, and is providing the "smart logistics" customers need. With these technologies, development and testing are possible without physically making anything, the current status of operations can be confirmed without being on site, and predictions and

### Message from the COO





Akio Tanaka Executive Vice President and COO Along with providing customers with smart logistics, initiatives to enhance productivity are essential. Daifuku implements fundamental innovations in production, resolving issues of *muri* (overburden), *muda* (waste), and *mura* (unevenness), three concepts originating in Japan that identify and eliminate waste from work, and using such technologies as IoT and AI to reform methods and processes. Pretesting in virtual spaces improves delivery quality, and eliminates the trouble of on-site adjustments. Visibility is enhanced by taking advantage of IoT and image recognition technology, and accumulated data analyzed to shorten recovery time following a disruption. Standardization and automation in operations also help in reducing costs, increasing quality, shortening work time, and in eliminating dependence on specific personnel. The cost and time saved create added value and lead to a sense of fulfillment for employees.

Accelerating innovation removes the limitations of a specific person, time, and place, and allows for the realization of "anything, anytime, anywhere, and anyone," we believe. IoT and AI are tools to accelerate innovation. Daifuku will strive to enhance productivity and deliver the smart logistics demanded by customers.



preventive measures are made based on accumulated data. It will also become possible to enhance quality and shorten time in all processes from development to maintenance.

As logistics centers become larger, the need for automation in many different aspects rises. Enhancing "visualization and optimization" in logistics, and achieving lower logistics costs, shorter logistics time, and an improved quality and environment in logistics, delivers the value and competitive edge that customers seek. The Challenge to Be a Value Innovator **Establishing Airport Technologies** as One of Daifuku's Four Core **Businesses** 

business scope to include software

### Shifting to a Hybrid Solutions **Provider**

A total of 3.5 billion people traveled by air worldwide in 2015, and the International Air Transport Association (IATA) is projecting that this will double to around 7.0 billion in the next 20 years. Construction of new airports, new terminals and demand for increased efficiency, expansion and renovation of existing facilities are expected to further increase.

Considering this business environment, the Daifuku Group positions its Airport Technologies (ATec) as one of the four core businesses, which is a theme of the Value Innovation 2020 medium-term business plan. ATec is becoming a key source of revenue for the Group together with the three other core businesses, i.e. for manufacturers and distributors (FA&DA), for semiconductor and flat-panel display factories (eFA), and for automobile production lines (AFA).

At the heart of our growth strategy is a shift to being an end-to-end total solutions provider. In addition to the existing business centered on baggage handling systems (BHS) and other types of hardware, we are expanding the scope of operations to include sophisticated software elements that will assist in streamlining airport activities.

### **Integrating Solutions** for the Future

20

Airports around the world are actively introducing digital technologies and security systems to create "smart airports" that offer enhanced passenger safety, security, and convenience.

The Group has built a global network covering markets in North America, Europe, and Asia Pacific, with strengths centered on total solutions incorporating BHSs, operations and maintenance, as well as self-service bag drop (SBD) systems. Using excellent innovative technology from the Group's other core businesses, Daifuku ATec is in a very strong position to develop value-added solutions that will revolutionize the airports market. Some of the innovative products that have been developed include use of FA&DA's highly innovative Automated Storage & Retrieval Systems (AS/RS) for early baggage storage and sortation batching, and the Mobile Inspection Table\*1 that offers a new solution to enhance the effectiveness of baggage inspection.

Daifuku ATec has also started to integrate digital systems with the existing products as part of a plan to transition to a high-value-added business model. Examples of this include sharing of data acquired through the SBD system with an airline's departure control system (DCS), integration of BHS/ SBD information with various other airport systems including but not limited to airport management systems (AMS), airport operational databases (AODB), and baggage reconciliation systems (BRS) allowing for more efficient integrated management of airline, airport, passenger, and baggage information.

Self-service using SBD systems reduces passenger wait time and enhances the efficiency of airport operations. The SBD system is a device product that integrates hardware and software, and we expect it to generate strong earnings with more widespread adoption at airports, including for low-cost carriers.

The Sym3 software and control package is a 3D software tool incorporating on a single platform the three functions of simulation (system design verification), emulation (software verification), and SCADA (supervisory control and data acquisition).

Sym3 is able to test various operational scenarios in a simulation, allowing latent problems to be discovered at an early stage. The simulation data can also be forwarded to the emulation function to verify the control operation for the entire layout of actual equipment. We plan to apply this technology to the Group's other core businesses, e.g. FA&DA's manufacturing and distribution automation as well as airport facilities.

#### Message from the Head of Airport Technologies



Shuichi Honda Director Senior Managing Officer **Corporate Business Development Airport Technologies** 

In 2016, we received our first order for the Baggage Tray System (BTS), a promising new high-speed conveyor system, from Montreal Airport in Canada. The move prompted airports around the world to consider adopting the BTS, giving momentum to our sales activities

This project was the result of a concerted effort among the Group companies\*2 around the world, and serves as a new business model of global integration. Our ATec business is being handled as a unified operation under the Daifuku Airport Technologies brand. We will further strengthen our brand at the global level, focusing on the growing markets in the North American region.

\*2 Companies include BCS Group Limited, Elite Line Services, Inc., Jervis B, Webb Company, Logan Teleflex, Inc., and Daifuku Logan Ltd., which all operate under the Daifuku ATec banner



The SCADA function is also used in airport machinery facilities as an overall monitoring and control system. Tracking and managing baggage in real time enable immediate notification of alerts, which can be shared over mobile terminals to facilitate a prompt on-site response, helping to eliminate instances of lost baggage and strengthening security hence taking the IATA 753 requirements and compliance to an even higher level.

\*1 Mobile Inspection Table (MIT): The MIT, using our "SmartCart" automatic guided cart. automatically transfers baggage from a conveyor, and transports it to a security inspection officer. The system uses an ergonomics approach to enhance the efficiency of inspection, eliminating the need for the security officer to lift or turn the bag. Baggage is automatically returned to the conveyor after inspection

# The Challenge to Be a Value Innovator **Financial Strategies** and Profit Allocation

financial position led to enhanced

### **Establishing a Robust Financial Position under** Value Innovation 2017

Increasing shareholders' equity was one of the themes for the financial strategies in the four-year business plan Value Innovation 2017. Daifuku decided to issue 15.0 billion yen in convertible bonds, with an option for advanced redemption if the share price exceeded the conversion price by 120% or more for 20 business days, and after two years the share price rose steadily, with it eventually exceeding the 120% mark, leading to advanced redemptions being announced. Finally converting all convertible bonds to shares pushed Daifuku's capital to 15.0 billion yen for the first time in a quarter century, with the equity ratio rising to 45.8%, compared to 40.4% in fiscal 2012, which was prior to the launch of Value Innovation 2017. We had a concern that the increased number of issued shares would dilute net income per share; however, through an increase in earning power, we raised this from 40 yen to 137 yen.

Interest-bearing liabilities declined from 53.3 billion yen to 39.7 billion yen, with the D/E ratio falling from 0.64 times to 0.29 times.

ROE rose from 5.6% to 12.6%. Net assets (the denominator) increased with the bond conversion, but was offset by an upturn in the total asset turnover (1.03 times  $\rightarrow$ 1.07 times), the result of steady growth in net income (4.4 billion yen  $\rightarrow$  16.7 billion yen), and an expansion in non-Japan sales, making it easier to collect advances. Free cash flow also increased, from 2.0 billion yen to 21.2 billion yen.

In 2016, Daifuku was included in the JPX-Nikkei Index 400, meeting the requirements including three-year cumulative operating income, three-year average ROE, and market capitalization. An additional factor was our proactive efforts to comply with Japan's Corporate Governance Code introduced in 2015.

Daifuku also managed to drive its bond rating a bit further, from A-minus to A-flat. In short, these four years were a period in which strengthening our financial position also led to enhanced brand power.

#### Main financial indicators

	Prior to Value Innovation 2017 (FY2012)	Value Innovation 2017 Targets	Value Innovation 2017 Results (FY2016)	Value Innovation 2020 Targets (FY2020)
ROE	5.6%	(Revised) 10%	12.6%	Secure 10% or higher
Net assets	¥85.6 billion		¥142.3 billion	
Net income per share	¥40		¥137	
Year-end stock price	¥771	_	¥2,775	_
Annual dividend	¥15		¥42	

### **Capital Policy**

The Daifuku Group has benefited greatly from the business environment, and is still in a position for more growth.

Our share price has reached 3,400 yen (on June 1, 2017), a considerable increase from 771 yen at the end of March 2012. Meeting market expectations of our growth, and continually increasing net income, is the royal road to enhancing corporate value and ROE.



Mikio Inohara **Executive Vice President** CFO and CRO

The responsibility of a CFO is to enhance corporate value by establishing a robust financial position, providing for flexible investment, and ensuring appropriate shareholder returns. We achieved well-balanced results under the Value Innovation 2017 business plan, with net sales, total assets, and market capitalization over 300 billion yen.

At the same time, through communications with non-Japanese investors in particular, we realized that a company is not defined solely in terms of business results and figures. We also need to both minimize downside risk in corporate value with strict compliance, and to enhance upside potential by boosting our brand power.

Under the Value Innovation 2020 business plan, we aim to become the truly global leader in material handling. To accomplish this, we need a global management structure, and collaboration with subsidiaries and affiliates around the world. Daifuku's management division has formulated the C3 Declaration, comprising

business)

This is an internal declaration, but one that is equally applicable to a wide range of stakeholders. We will further enhance corporate value through C3-focused activities.



For capital investment to ensure the next stage of growth, we plan to focus on expanding production facilities to support further growth beyond our target of 420 billion yen in net sales (picture top right: Daifuku's U.S. demo center coming fall 2017). Our M&A efforts will center on incorporating leadingedge technologies, while supporting the business in Europe.

For shareholder returns, we continue to adhere to a payout ratio of 30%, and in fiscal 2016 paid a record dividend of 42 yen per share, which we plan to increase for a fifth consecutive year in fiscal 2017 to 47 yen.

### Message from the CFO

"Communication" (ensuring understanding with colleagues around the globe), "Creation" (proposals and remarks that anticipate change), and "Contribution" (contributing to

### **Discussion Between the President and Outside Directors**



# **Building Daifuku's Global Governance Structure**

Noboru Kashiwagi Outside Director Independent Officer Masaki Hojo President and CEO Yoshiaki Ozawa Outside Director Independent Officer

Localization and Globalization—the Key Theme of the New "Value Innovation 2020" Business Plan

**President Hojo:** Daifuku's younger executives representing the next generation participated in the formulation of the new medium-term business plan, Value Innovation 2020. With non-Japan sales now consistently exceeding 60% of revenue, we held extensive discussions on the sort of corporate governance and management structures we want to establish, including companies acquired through M&A. One of the major themes that emerged was globalization with locally generated communication, rather than the conventional style of communication originating from Japan. I'd like to hear your views and suggestions on the balance of localization and globalization. Director Ozawa: Localization and globalization are generally considered to be contradictory. The gradual integration of the world economy is called "globalization," with optimal global procurement and marketing necessary to maintain sales. In contrast, the usual meaning of "localization" is inward-looking corporate management, conducting business only within a single country. However, Daifuku considers "localization" in the sense of achieving harmony and an optimal balance with globalization, and conducting business as a single organization. I've come across several cases where Japanese companies are unable to manage their subsidiaries, and so entrust the entire operation to local managers, which they refer to as "localization." The post-merger integration of acquisition targets is extremely difficult, not least due to the language barriers. The point is to leave production and sales to on-site affiliates, with the parent company managing capital and figures in a timely and appropriate manner.

An additional point is the internationalization of the workforce. This requires more than just using English internally, and hiring more foreign employees. Companies need to rethink their approach to the sort of things that used to be called "Japanese-style management," concepts such as "creating an atmosphere of unspoken understanding" or "reading between the lines" that non-Japanese may not readily recognize. I believe that one of Daifuku's strengths is the sense of loyalty and mutual trust within the Company—the essence of Japanese-style management—but I feel that, for implementing globalization, it would be best to reconsider the current state of Japanese-style management.

**Director Kashiwagi:** Reconciling global and local management is a difficult issue for any company. One time at a trading company, I've heard presidents and branch managers of overseas subsidiaries refer to themselves halfjokingly as "boarding house masters" looking after the employees dispatched from the business division of the parent company. However, there were also many highly capable subsidiary presidents who not only take care of dispatched employees, but create strong networks of contacts and information in their respective areas, supporting the work of business managers so that they don't become boarders from the parent company. The gears engage with each other, with overseas subsidiary presidents bringing a local perspective, and employees dispatched from the parent company conveying the headquarters' global outlook. Growth strategies vary by region, differing according to the current situation and nature of business in each country. It's necessary to consider the balance of globalization and localization as the occasion requires. There is no one correct answer or equation.

**President Hojo:** Daifuku's global business expansion began with local installations and services provided to Japanese companies expanding production outside of Japan. Today, we need to identify business with local customers to expand operations. We should incorporate local aspects, while also transferring Daifuku's strengths to regional areas. It may be a world without correct answers, but I hope we are able to create a satisfactory structure over the next four years.

### Daifuku's Corporate Governance

Director Kashiwagi: In any large company, the organization tends to age, and some kind of action is required. However, even though Daifuku has been operating for 80 years, I admire its youthful corporate atmosphere of lively and energetic discussion where employees feel free to speak their minds. At a meeting of the Board of Directors the other day, Executive Vice President Tanaka stated, "We don't believe in behind-the-scenes maneuvering or prior consultation, called nemawashi in Japanese," and I felt this was a positive stance. Encouraging people to be on the "same page" ahead of time leads to a situation that overly prioritizes group harmony and risk avoidance, resulting in the company gradually losing its edge. I believe this is one reason for a decline at Japanese companies. In that sense, even though Daifuku as a company is 80 years old, I feel that it has a very youthful corporate spirit.

I also have an extremely strong sense that Daifuku is in step with the trend of the times. With continued innovation in logistics, demand for Daifuku's systems will continue to grow.



Non-Japan sales now consistently account for more than 60% of revenues, and how to balance localization with globalization and build a corporate governance structure are priority issues.

**Director Ozawa:** Daifuku seems to have skillfully adapted

its business model to fit the changing times. Its business

automobile industry, factory automation among machinery

has been expanded in response to automation in the

semiconductor and flat-panel display production lines.

but it has used its core technologies and successfully

Daifuku's roots may be in conveyor or transport systems,

Director Kashiwagi: I have exactly the same thought. A

**President Hojo:** Daifuku has been earnestly developing

new products to meet customer needs. We have no time

maneuvering" to ensure others are on the "same page."

to play defense, or engage in "behind-the-scenes

keen sense for the times and ability to change are extremely

and electronic manufacturers, and cleanroom

adapted to the changing times.

important.

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Masaki Hojo

This attitude of continual challenge has allowed us to encounter good customers who come to us to find new solutions, and we work diligently to meet those needs. We tend to act rather than deliberate and get the work done.

**Director Ozawa:** I agree it's important to change. Risk management does not mean never taking any risks. Without risk, there is no return. The point is to understand the risks and manage them accordingly, which Daifuku is doing so far. I believe now it's vital for Daifuku to skillfully manage those risks and face the challenge of meeting customer needs.

**President Hojo:** Finally, how should we in management instill in our employees the principles of compliance, corporate governance, and the Company's responsibilities to society going forward? We hold activities to raise awareness, but what is the best approach to ensure employees have a deep understanding? I'd like to hear your suggestions.



Rather than thinking about localization and globalization in the usual way, I believe it's important to combine and optimize both local and global activities in each of Daifuku's business divisions, and consider the balance of global and local management from the standpoint of the worldwide strategies of the entire Daifuku Group.

Noboru Kashiwagi

**Director Kashiwagi:** Training courses are essential, but not terribly effective. It's common knowledge in educational theory that lectures are the least effective educational technique.

The most effective method in terms of compliance is not to hold a lot of training sessions, but for top management to occasionally speak on the importance of having integrity as a company. For example, it's to mention in the New Year's address how compliance is extremely important, or demonstrate a clearly disapproving attitude toward a director who makes an anti-compliant remark during a meeting of the Board of Directors. I believe top management expressing their position on compliance is the most effective method. The current Daifuku management has been steadily communicating such a message at least since the time of the late Chairman Katsumi Takeuchi.

Director Ozawa: Ultimately, everything is determined by how executives consider and act. Unless executives sincerely accept their social responsibility and act in a timely and appropriate manner, the company will be unable to fulfill its social responsibilities no matter how splendid it looks from the outside. It's important for executives to take the initiative and act while continually bearing in mind the lessons of the past and fundamental principles. Daifuku is underpinned by loyalty, and the lessons of a harmonious atmosphere and everyday sensibility are important components that have fostered and developed its corporate culture.

**Director Kashiwagi:** I recently learned an interesting expression, "Don't cut corners for numbers." In essence, don't be deceptive just to make sales numbers or other figures look better. Moreover, aim for high performance with high integrity. I wholeheartedly agree with this. Daifuku's management is regularly sending the message to never be dishonest to boost numbers. I believe the Company and its management are incredibly trustworthy.



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An essential component of corporate governance is management control. It's important for the president and all management to communicate a clear message to the Group companies, and to exercise global control over those companies to ensure their transparency in line with that message. Daifuku's management control has improved each year, and is in good condition. The Company and its management are extremely trustworthy.

Yoshiaki Ozawa

## **Corporate Governance**

### **Principal Initiatives**

The Daifuku Group strives to fulfill its corporate governance responsibility with the aim of ensuring the sustained growth of the Group and creating its medium- to long-term corporate value, based on the key tenets of its management

philosophy: "provide the best solutions to benefit the global markets and the development of society" and "focus on healthy, growth-driven global management under a diverse and positive corporate culture."

#### FY2016 overview

Form of organization	Company with the Audit & Supervisory Board
Term of office of Directors stipulated in the Articles of Incorporation	1 year
Chair of the Board of Directors	President and CEO
Number of directors	10 (including 2 outside directors, who are also independent officers)
Frequency of Board meetings	Regular: 12 times, Special: 6 times
Voluntary committee	Advisory Committee for nominations and remunerations
Members and chair of the Advisory Committee	Members: 3 representative directors and 2 outside directors Chair: One of outside directors
Frequency of Advisory Committee meetings	4 times
Number of Audit & Supervisory Board members	5 (including 3 outside members of the Audit & Supervisory Board, who are also independent officers)
Frequency of Audit & Supervisory Board meetings	6 times
Independence standards of outside directors and outside members of the Audit & Supervisory Board	Daifuku defines its standards, which are specified in the disclosed Corporate Governance Report, etc.
Evaluation of the Board of Directors' effectiveness	A questionnaire survey of all directors and Audit & Supervisory Board members is conducted concerning the Board of Directors' effectiveness. For the results of the survey, please see page 29.
Directors' remuneration system linked to the medium- to long-term results	In August 2016, the Board Benefit Trust for inside directors and corporate officers, a performance-linked equity compensation plan, was introduced.

### **Initiatives for Strengthening Corporate Governance Structure**

#### **Daifuku Corporate Governance Guidelines**

To develop further as a global corporate entity, the Group believes that it is important to act in accordance with the spirit of Japan's Corporate Governance Code. As an indicator of this commitment, the Group has established and discloses the Daifuku Corporate Governance Guidelines as the guidepost for fulfilling its corporate governance. For the disclosure based on the Principles of the Corporate Governance Code, please refer to the Guidelines

#### Information disclosure on corporate governance

Daifuku Corporate Governance Guidelines www.daifuku.com/ir/policy/governance/guideline

Notice of General Meeting of Shareholders www.daifuku.com/ir/stock/shareholders

Corporate Governance Report www.daifuku.com/ir/policy/governance

### **Evaluation of the Board of Directors' effectiveness**

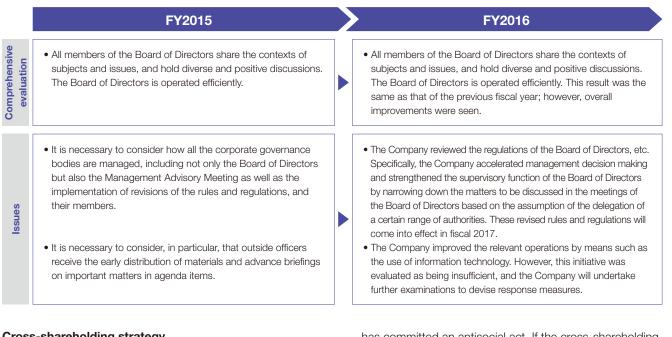
Regarding the evaluation of the Board of Directors' effectiveness, the Company has a basic policy of striving to improve its effectiveness by continuously implementing the PDCA cycle. The Company regards this evaluation survey,

#### 1. Evaluation method

Step 1: The Company conducted a questionnaire survey of directors and Audit & Supervisory Board members concerning the Board of Directors' effectiveness.

Step 2: The results of the survey were analyzed at regular meetings of representative directors, outside directors, and members of the Audit & Supervisory Board, and the evaluation was reported at a meeting of the Board of Directors.

#### 2. Evaluation results



#### Cross-shareholding strategy

• Shares of other listed companies held by Daifuku, including those held as cross-shareholdings, shall be kept to the minimum necessary, in principle. On the other hand, Daifuku has established a firm relationship of trust with its customers through after-sales services as well as the delivery of products. Circumstances, including these trade relations, shall also be taken into consideration when the economic rationale of cross-shareholdings is examined, and the Board of Directors shall determine whether to hold such shares or not.

• With respect to the voting rights as to crossshareholdings, assessments shall be made individually by the Chief Financial Officer (CFO) by attaching importance to the medium- to long-term improvement of the corporate value of each cross-shareholding partner. Special attention shall be paid to whether the crossshareholding partner has been tarnished by scandals or

conducted since fiscal 2015, as being of considerable importance for deepening the understanding of the Corporate Governance Code and sharing its issues. Going forward, the Company will work to deepen discussion and resolve issues.

has committed an antisocial act. If the cross-shareholding partner should be involved in such circumstances, its approach to improvement shall be confirmed.

#### **Takeover defense measures**

With approval at the General Meeting of Shareholders, Daifuku updated its takeover defense measures for the period until the end of the Ordinary General Meeting of Shareholders to be held in June 2018. Even before the expiry of the above period, the Board of Directors shall discuss the necessity and rationality of these measures on an as-needed basis and study the necessity of continuing with or changing the measures through appropriate procedures. Of note, Daifuku has established the Special Committee, with a high degree of independence from the management team. A decision from the Special Committee will be required to trigger takeover defense measures.

### **Corporate Governance Structure**

#### **1** Board of Directors

The main roles and responsibilities of the Board of Directors shall be to establish the Company's management philosophy, etc. to determine the strategic direction. It shall undertake constructive discussions about specific management policies, management plans, and other aspects.

### 2 System to complement functions of the Board of **Directors**

#### Advisory Committee

Daifuku has a voluntary Advisory Committee to deliberate on the nomination and/or appointment of management team members and the remuneration of management.

The Advisory Committee is comprised of representative directors and outside directors, and meets at least three times a year. The Advisory Committee is chaired by one of the outside directors to ensure its independence and objectivity.

#### Officers Meeting

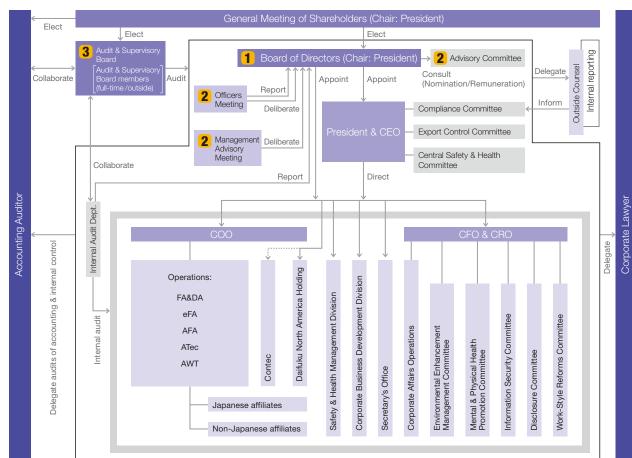
Daifuku adopts a corporate officer system to accelerate management decision making on business execution and strengthen supervising functions of the Board of Directors. The Board of Directors delegates matters other than important matters defined in the Rules of the Board of Directors to the management team, i.e., directors and corporate officers.

With the introduction of the corporate officer system, Daifuku holds officers meetings, with all members of the management team and full-time members of the Audit & Supervisory Board attending and participating in deliberations on the content of business execution.

#### Management Advisory Meeting

The Management Advisory Meeting is held to confer important management matters, with directors and full-time members of the Audit & Supervisory Board in attendance. This meeting also seeks the opinions of external specialists on an as-needed basis.

(Updated on June 29, 2017)



#### 3 Audit & Supervisory Board

Audit & Supervisory Board members and the Audit & Supervisory Board shall fulfill their duties by stipulating and promoting the effective applications of the Rules of the Audit & Supervisory Board, with regard to the audit of directors' fulfillment of duties, decisions over resolutions to be submitted to the General Meeting of Shareholders regarding election/dismissal and non-reappointment of the accounting auditor, and others, with due attention to their fiduciary responsibilities to shareholders and with an aim for sustainable growth and medium- and long-term improvement of the corporate value.

### Outside directors and outside members of the Audit & Supervisory Board

Two outside directors provide insightful advice and recommendations to the Board of Directors based on their abundant experience and extensive knowledge in international trade laws, corporate legal affairs, finance, and accounting.

#### Activity of outside directors and outside members of the Audit & Supervisory Board

	Name	Independent officer	Board meeting attendance	Activity
Outside	Noboru Kashiwagi	$\checkmark$	Board of Directors: Regular: 12/12 times Special: 6/6 times Management Advisory Meeting: 1/1 times	Provides insightful advice and recommendations to the Board of Directors based on his abundant experience and extensive knowledge in corporate legal affairs and international trade laws.
directors	Yoshiaki Ozawa	$\checkmark$	Board of Directors: Regular: 12/12 times Special: 6/6 times Management Advisory Meeting: 0/1 times	Provides expert advice and recommendations to the Board of Directors based on his extensive knowledge in finance and accounting and experience working outside of Japan.
Outside	Isao Kitamoto	$\checkmark$	Board of Directors: Regular: 12/12 times Special: 6/6 times Audit & Supervisory Board: 5/6 times	Provides insightful advice and recommendations as a journalist to the Boards, based on extensive experience working outside of Japan.
members of the Audit & Supervisory	Hiroyuki Torii	$\checkmark$	Board of Directors: Regular: 11/12 times Special: 6/6 times Audit & Supervisory Board: 6/6 times	Provides insightful advice and recommendations as a journalist to the Boards, based on a wealth of knowledge in the science and technology fields.
Board	Ryosuke Aihara	$\checkmark$	Board of Directors: Regular: 9/9 times Special: 4/4 times Audit & Supervisory Board: 4/4 times	Provides expert advice and recommendations to the Boards, as a lawyer.

#### Performance-linked remuneration system for Board members

At the 100th Ordinary General Meeting of Shareholders in 2016, Daifuku introduced the Board Benefit Trust for inside directors and corporate officers (hereinafter referred to as the "Board members"), a performance-linked equity compensation plan. The Company pays new equity compensation to the Board members within the upper limit of remunerations (not more than 700 million yen a year).

With the introduction of the plan, the Company aims to enhance the motivation of Board members to contribute to the improvement of its business performance in the medium-and-long term and to boosting its corporate value by sharing not only the benefits of rising stock value, but also the risks of a decline in stock prices with its shareholders.

#### Corporate governance structure

They also ensure the transparency of management and supervise business execution by the inside directors.

Three outside members of the Audit & Supervisory Board bring diverse perspectives to the Audit & Supervisory Board by exchanging opinions with the full-time members of the Audit & Supervisory Board, attending Board of Directors' meetings, and gathering information.

To clarify the independence of outside officers, Daifuku meets the provisions provided by stock exchanges and formulates its own requirements of independence. Two outside directors and three outside members of the Audit & Supervisory Board meet the requirements of independence, and the Tokyo Stock Exchange has been notified that they are independent officers.

In addition, to make more-effective use of outside officers, meetings of outside officers, representative directors, and full-time members of the Audit & Supervisory Board are held on a regular basis.

#### **Remunerations for Board members**

(FY2016)

	Number of individuals	Remuneration
Directors (Outside directors)	10 (2)	562 million yen (30 million yen)
Audit & Supervisory Board members (Outside members)	6 (4)	98 million yen (30 million yen)
Total (Outside officer total)	16 (6)	660 million yen (60 million yen)

#### Disclosure of individual directors' remuneration

Name		Total remuneration
	Masaki Hojo	106 million yen
	Note: The listing of the total of consolid	ated remuneration, etc. is restricted to persons

with 100 million yen or more

### **Operation Status of Systems to Secure Business Appropriateness**

#### Compliance

- Daifuku conducts regular compliance training sessions and provides case studies to foster specific understanding.
- 2) An external consultation service has been established, with direct access to an external attorney.
- 3) Daifuku has established and operates various committees, including the Central Safety and Health Committee to promote health and safety activities and the Export Control Committee for the proper conduct of security export controls. In fiscal 2017, the Company has newly established a Work-Style Reforms Committee to promote improvements in the work-life balance of employees.

#### **Risk management framework**

- For natural disaster risks, Daifuku continues to develop business continuity plans, manuals and procedures preparation, and training sessions and drills on crises management and disaster prevention. The Company is also introducing a system to confirm the safety of its officers and employees and a system to confirm the operational status of its suppliers in an emergency.
- 2) Daifuku implements e-learning and e-mail based training to raise their awareness of information security.

# System to secure the business appropriateness of the Group

 Based on changes to matters for decisions by the Board of Directors, Daifuku revised its Subsidiary Management Rules to allow for quicker management decision making at subsidiaries and to clarify rights and responsibilities.



Emergency task force training

2) Daifuku has formulated its Corporate Code of Conduct as its policy toward organized crime syndicates and other anti-social forces and promotes awareness of the policy. For the prevention of bribery, the Company deepens the establishment and application of anti-bribery rules based on the situations and environments surrounding consolidated subsidiaries and affiliates outside of Japan and proactively conducts internal training sessions.

#### Audits by the Audit & Supervisory Board members

- Audit & Supervisory Board members conducted audit and supervisory activities in accordance with audit plans formulated at the beginning of the fiscal year. In the course of their duties, Audit & Supervisory Board members attended key meetings, including Board of Directors' meetings, and visited to monitor financial activities at various operating divisions in factories, sales offices, and Group companies.
- 2) Audit & Supervisory Board members participated in evaluation tests, which are conducted by accounting auditors, of developments and operations of the internal control system held in Japan and accompanied audits of inventories, non-Japanese subsidiaries and affiliates, factories, and installation sites, and assessed the effectiveness of these tests and audits.
- 3) To enhance the effectiveness of auditing, Audit & Supervisory Board members communicated with representative directors, outside directors, members of the Internal Audit Department, and accounting auditors through exchanging opinions.

#### Internal audits

The Internal Audit Department implemented audits for the Company and other Group companies worldwide, based on the initial audit plan formulated at the beginning of the fiscal year. With respect to the results of audits, an internal audit report was fed back to the audited divisions and submitted to representative directors and relevant officers, including full-time members of the Audit & Supervisory Board. Consequently, in its fiscal 2016 internal control report, based on the Financial Instruments and Exchange Act of Japan, Daifuku once again evaluated its internal control systems over financial reporting as effective.

### **Dialogue with Shareholders**

To contribute to sustainable growth and the increase of corporate value over the medium-to-long term, the Group shall promote constructive dialogue with shareholders. To vitalize the General Meetings of Shareholders and facilitate the smooth exercise of voting rights, Daifuku participates in a

#### **Ordinary General Meeting of Shareholders**



Attendees: 156 Voting rate: 79%

#### Briefings for individual investors



Held U times Participants: 304

#### Information disclosure

The Group aims to realize fair, highly transparent management by being proactive in information provision other than statutory disclosure, not to mention disclosing information appropriately in accordance with legislation. Daifuku has the Disclosure Committee to ensure the timely disclosure of financial results, information related to corporate decisions, and information related to the occurrence of material facts and defines processes by each case. platform operated by ICJ, Inc. for the electronic exercise of voting rights, and issues convocation notices in English. Daifuku also provides occasions for dialogue other than the General Meeting of Shareholders. Events held during fiscal 2016 were as follows.

#### Results briefings for institutional investors



Site tour for shareholders



Satisfaction level: 97%

#### **IR** activities

For its shareholders and investors, Daifuku conducts timely and appropriate disclosure of information through its IR (Investor Relations) Department. For securities analysts and institutional investors, Daifuku conducts IR activities, such as quarterly results briefings, additional company information sessions as needed, and conference calls, and responds to individual requests for information through the department. For individual investors, Daifuku broadly pursues transparency through tours of its facilities, various IR events and publications, and timely information disclosure on its website.

## **Directors, Auditors, and Officers**

(As of June 23, 2017)

#### **Directors**



Top row from left: Noboru Kashiwagi, Seiji Sato, Hidenori Iwamoto, Shuichi Honda, Yoshiyuki Nakashima, Hiroshi Geshiro, Yoshiaki Ozawa Bottom row from left: Akio Tanaka, Masaki Hojo, Mikio Inohara

#### Masaki Hojo

#### President and CEO

- Apr. 1971 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.) Jun. 1998 Director, member of the Board
- Apr. 2000 President of Daifuku America Corporation
- Apr. 2004 Representative Director (to present)
  - Senior Managing Director Chief Operating Officer (COO) of Business Support Management COO of Overseas Business Management President of Daifuku Canada Inc.
- Apr. 2006 Executive Vice President
- Apr. 2007 COO of AFA Operations
- General Manager of AFA Operations
- Dec. 2007 Chairman and Co-CEO of Jervis B. Webb Company, an affiliate of Daifuku Co., Ltd.
- Apr. 2008 President and Co-CEO COO of Webb Business
- Jan. 2011 Chairman and Co-CEO of Daifuku Webb Holding Company
- (now Daifuku North America Holding Company) Apr. 2012 President and CEO (to present)
- COO of Production Control COO of Service Control

#### Akio Tanaka

#### Executive Vice President and COO

- Apr. 1973 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)
- Jul. 2004 Administration Officer with director status
- Jun. 2006 Director, member of the Board
- General Manager of the Sales Division under FA&DA Operations Jun. 2011 Director, Managing Officer
- Apr. 2012 Director, Senior Managing Officer
- Chief Operating Officer (COO) of FA&DA Operations
- Apr. 2013 Representative Director (to present) Senior Managing Director
- Apr. 2014 Executive Vice President (to present) COO of all business operations (to present)

### Mikio Inohara

Executive Vice President CFO and CRO

- Apr. 1969 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)
- Jul. 2004 Administration Officer with director status
- Jun. 2005 Director, member of the Board
- General Manager of the Business Support Operations
- Apr. 2008 General Manager of Finance and Accounting Division
- Apr. 2010 Chief Financial Officer
- Jun. 2011 Director, Managing Officer
- Apr. 2012 Representative Director (to present)
- Senior Managing Director
- Apr. 2013 Chief Financial and Risk Officer (CFO and CRO) (to present)
- Apr. 2014 Executive Vice President (to present)

#### Shuichi Honda

Director Corporate Business Development Airport Technologies

- Apr. 1979 Joined The Dai-Ichi Kangyo Bank, Limited (now Mizuho Financial Group, Inc.)
- Mar. 2006 Executive Officer of Mizuho Corporate Bank, Ltd.
- Jun. 2011 Became Managing Director of Mizuho Corporate Bank, Ltd. Apr. 2012 Joined Daifuku Co., Ltd, as a corporate advisor
- Jun. 2012 Joined Danudd Co., Ltd. as a corporate advisor Jun. 2013 Director, member of the Board, Managing Officer Chief Operating Officer of Corporate Affairs
- Apr. 2014 Director, Senior Managing Officer (to present)
- Apr. 2015 General Manager of Corporate Business Development Division (to present) General Manager of ABH Global Operations
- Apr. 2016 General Manager of ATec Global Operations (to present)

#### Hidenori Iwamoto

### Director

- Automotive Factory Automation
- Apr. 1981 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)
- Apr. 2007 President of Daifuku Canada Inc.
- Apr. 2009 General Manager of the Sales Division under AFA Operations
- Jun. 2010 Director, member of the Board
- Jun. 2011 Managing Officer with an introduction of corporate officer systemJun. 2014 Director, Managing Officer (to present)
- General Manager of AFA (Global) Operations (to present)
  - Apr. 2015 General Manager of AFA Operations under AFA Global Operations (to present)
    - General Manager of the Sales Division under AFA Operations

#### Yoshiyuki Nakashima

 Director

 Chairman
 of Daifuku (China) Co., Ltd.

 Apr.
 1980
 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)

 Jul.
 2008
 Administration Officer with director status

 Jun.
 2010
 Director, member of the Board General Manager of the Corporate Social Responsibility Division

 Jun.
 2011
 Managing Officer with an introduction of corporate officer system

 Apr.
 2012
 General Manager of the Business Continuity Plan Promotion Division

 Apr.
 2013
 Chairman of Daifuku (China) Co., Ltd. (to present)

 Jun.
 2015
 Director, Managing Officer (to present)

#### Seiji Sato

Director

e-Factory Automation

Apr.	1983	Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)
Apr.	2008	General Manager of the Semiconductor Division under eFA Operations
Jun.	2010	Director, member of the Board
Jun.	2011	Managing Officer with an introduction of corporate officer system
Apr.	2015	General Manager of eFA Global Operations (to present)
		General Manager of eFA Operations (to present)
Jun.	2015	Director, Managing Officer (to present)

#### Hiroshi Geshiro

Director

Factory & Distribution Automation

- Apr. 1983
   Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)

   Apr. 2012
   Corporate Officer

   General Manager of the Sales Division under FA&DA Operations
- Apr. 2014 Managing Officer General Manager of EA&DA (Global) Operations (to present)

		General Manager of FARDA (Global) Operations (to present)
Apr.	2015	General Manager of FA&DA Operations (to present)

Jun. 2015 Director, member of the Board, Managing Officer (to present) Apr. 2016 General Manager of International Division under FA&DA Operations (to present)

#### Noboru Kashiwagi

Outside Director Independent Officer

- Apr. 1965 Joined Mitsubishi Corporation
- Jan. 1984 Worked as assistant manager of legal affairs department at Mitsubishi Corporation (Americas)
- Aug. 1993 Became professor at the Institute of Business Law and Comparative Law and Politics of the University of Tokyo
- Jun. 2003 Professor emeritus at the University of Tokyo (to present)
- Apr. 2004 Professor at Graduate School of Law of Chuo University
- Jun. 2011 Director of the Foundation for Civil Dispute Resolution Research Funds (to present)
- Jun. 2012 Outside Director of Daifuku Co., Ltd. (to present)
- Aug. 2015 Chair of the New National Stadium Project Process Investigation Panel

#### Yoshiaki Ozawa

Outside Director

Independent Officer

Jul.	1978	Joined PricewaterhouseCoopers (PwC) Osaka Office
Aug.	1982	Registered as a Japanese certified public accountant (CPA)
Oct.	1985	Worked at Coopers & Lybrand New York Office
Jul.	1990	Registered as a U.S. CPA (New York)
Jan.	2008	Senior partner of PwC Aarata
Apr.	2012	Professor of Business Administration at St. Andrew's University
		(to present)
Sep.	2012	Left PwC Aarata

Jun. 2014 Outside Director of Daifuku Co., Ltd. (to present)

#### **Auditors**



Top row from left: Hiroyuki Torii, Isao Kitamoto, Ryosuke Aihara; bottom row from left: Tatsujiro Kurosaka, Yoshihisa Kimura

#### Tatsujiro Kurosaka

Audit & Supervisory Board Member

- Apr. 1978 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.) Apr. 2005 Became Manager of the Logistics Systems Sales Group of the Sales
- Division, under FA&DA Operations
- Apr. 2012 Senior Assistant to the President
- Jun. 2012 Audit & Supervisory Board Member (to present)

#### Yoshihisa Kimura

#### Audit & Supervisory Board Member

- Apr. 1982 Joined Daifuku Machinery Works Co., Ltd. (now Daifuku Co., Ltd.)
- Apr. 2003 Became Manager of the Osaka Group of the Accounting Department Apr. 2006 General Manager of the Finance and Accounting Department
- Apr. 2012 Corporate Officer
- General Manager of the Finance and Accounting Division Apr. 2014 Assistant to CFO and CRO
- Jun. 2014 Audit & Supervisory Board Member (to present)

#### Isao Kitamoto

#### Audit & Supervisory Board Member (outside) Independent Officer

- Apr. 1966 Joined Japan Broadcasting Corporation (NHK) as Program Director of News Department
- Jun. 1991 Bureau Chief of NHK Paris Bureau
- Jun. 1995 Managing Director of NHK Enterprises 21 Inc.
- Oct. 1999 Executive Managing Director of NHK International, Inc.
- Jun. 2007 Audit & Supervisory Board Member (outside) of Daifuku Co., Ltd. (to present)
- May 2008 Executive Producer of NHK Enterprises, Inc.
- Dec. 2008 Special Adviser of Japan International Broadcasting Inc. (to present)

#### Hiroyuki Torii

Audit & Supervisory Board Member (outside) Independent Officer

#### Apr. 1969 Joined Nikkei Inc.

- Apr. 1987 Editorial Writer of Nikkei Inc. Director of Research Department of Nikkei Research Institute of Industry and Markets
- Jan. 2002 Affiliate Professor of Research Center for Advanced Science and Technology of the University of Tokyo
- Apr. 2002 Professor of Research Laboratory for Nuclear Reactor of Tokyo Institute of Technology
- Sep. 2008 JST Project Senior Officer, Japan Science and Technology Agency (to present)
- Jun. 2010 Audit & Supervisory Board Member (outside) of Daifuku Co., Ltd. (to present)
- Jul. 2014 Part-time Auditor of Nuclear Waste Management Organization (NUMO) (to present)

#### Ryosuke Aihara

#### Audit & Supervisory Board Member (outside) Independent Officer

- Apr. 1977 Registered as an attorney, belonging to Daini Tokyo Bar Association (to present)
- Joined Mori Sogo Law Office (now Mori Hamada & Matsumoto)
- Jan. 1982 Partner of Mori Hamada & Matsumoto Law Office
- Apr. 2004 Professor at Graduate School of Law of the University of Tokyo
- Apr. 2007 Adjunct Lecturer at Graduate School of Law of the University of Tokyo Jun. 2015 Outside Member of the Auditor & Supervisory Board
- of Nippon Shuppan Hanbai Inc. (to present)
- Mar. 2016 Left Mori Hamada & Matsumoto Law Office
- Apr. 2016 Representative of Aihara Law Office (to present)

Automation Production

Akihiko Nishimura

Yoshihisa Ichinose

Corporate Affairs

President and CEO of Daifuku

North America Holding Company

Chief Officer of Komaki Works

Airport Technologies

Jun. 2016 Audit & Supervisory Board Member (outside) of Daifuku Co., Ltd. (to present)

#### Officers (excluding those who are concurrently appointed as Directors)

#### Managing Officers

#### Akira Ikari Auto Washing Technologies President of Daifuku Plusmore Co., Ltd.

Tadashi Kimura Factory & Distribution Automation Installation & Services

### Kanji Anno

Factory & Distribution Automation Production International

Akihiko Kishida Automotive Factory Automation Production

#### Yoshiyuki Horiba e-Factory Automation Field Engineering & Services

Daifuku North America Holding Company Toshiaki Hayashi

Hiroshi Nobuta

Ken Sasaki

Management

Safety and Health

Chairman of Daifuku (China) Automation Co., Ltd.

**Corporate Officers** 

Chief Officer of Shiga Works

Executive Vice President of

#### Takaya Uemoto Automotive Factory

Factory & Distribution Automation Engineering Yasuhisa Mishina

Takuya Gondo

#### Factory & Distribution

Automation Production

#### Hiroaki Kita Chairman of Daifuku (China)

Manufacturing Co., Ltd.

Factory & Distribution Automation Sales

### **CSR Management**

relationship with its stakeholders and to practice the Group's Corporate Policies Structure through its corporate activities.

### **Daifuku's CSR**

- Provide high quality products and services
- with our suppliers



### Showing Our Passion for the Endangered Peregrine Falcon Through Origami



## Norihito Toriya

# The Daifuku Group believes that the basic principles of CSR are to build a symbiotic

Daifuku's Shiga Works main production site, which is surrounded by lush green areas, strives to maintain harmony with nature. The site, where environmental conservation activities are regularly conducted, is home to a wide range of fauna, including 49 endangered species.

As a biodiversity conservation initiative, Daifuku devised a plan to create the "Longest chain of origami sculptures" to set a Guinness World Records<sup>®</sup>\* by using the peregrine falcon, one of the endangered species that resides at the Shiga Works, as a motif. In May 2017, on the day to mark the Company's 80th anniversary, 235 employees and their family members gathered at the Shiga Works and completed a chain of 5,510 origami falcons. The chain was certified as a new world record, a considerable increase from the previous record of 2,855 origami links.

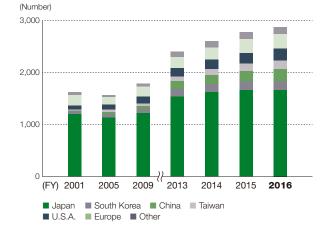
\* Guinness World Records® is a registered trademark of Guinness World Records Limited.

### Customers Quality Initiative

Daifuku has established its Rules on Inventions and Designs. Under these rules, the Company actively promotes patent applications and the acquisition of rights with a special focus on newly developed products. The progress of globalization has resulted in an increased number of patent applications made outside of Japan in recent years.

Every year, Daifuku presents in-house innovation awards to patent-pending inventions awaiting patent registration. During fiscal 2016, the Grand Prize was given to its subsidiary Contec Co., Ltd.'s IoT solution - CONPROSYS. The Innovation Award was given to 10 additional products.

### Patents registered by region



### **Employees** Workplace Safety

Based on the concept that safety is the ultimate priority, Daifuku has moved the Central Safety & Health Committee under the direct control of the president and strives to eradicate workplace accidents. With the aim of passing on a corporate culture that for years has focused on safety, identifying undiscovered risks, and securing intrinsic safety, Daifuku holds several occupational safety and health management system certifications at its major sites, such as OHSAS 18001 and the JISHA method. Also, the Company encourages these management systems across the Group worldwide.



Safety arch at Daifuku's U.S. subsidiary

### Suppliers Trust Relationships with Suppliers

Daifuku shall strive for fair and impartial transactions and seek safety, quality, cost and delivery, in accordance with basic procurement policies and CSR procurement standards.

Procurement is an important task directly linked to financial results. In strict enforcement of compliance, Daifuku has introduced a qualification system for persons engaged in procurement operations so that they obtain the necessary knowledge to conduct their work.



### Communities Outreach

Daifuku, as a good corporate citizen, aims to be a company that contributes to the development of both the economy and society by proactively conducting community-based activities. From April to July 2017, Daifuku sponsored a course on logistics at Waseda University's School of Commerce.

As part of its community contribution activities, Daifuku participates in cleanup activities, puts forward its facilities to be used by communities in the event of natural disasters, and implements site tours for its factories and the Daifuku Mega Solar power plant within the Shiga Works.

#### Contribute to the Environmental environment through Initiatives corporate activities

Daifuku operates an in-house program to rate and certify the energy and environmental design of its own products. We rate every product in terms of: energy saving, recyclable, lightweight, long life, resource saving, water saving, low noise, clean water preservation, and harmful substance(s) reduced. Products that meet a certain standard are certified as a Daifuku Eco-Product. During fiscal 2016, nine more products were added to the lineup of certified Daifuku Eco-Products.

Daifuku strives to decrease its carbon footprint by providing environmentally friendly products and services.

The contribution towards reduced CO<sub>2</sub> from its products and services is calculated by taking the amount of CO<sub>2</sub> released and subtracting it from the amount released during fiscal 2005, which acts as the base year.

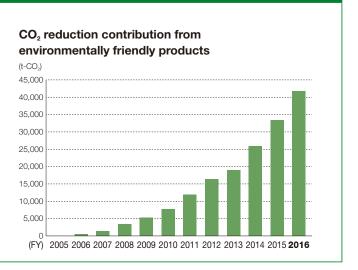


For more details on Daifuku's CSR activities, please refer to Daifuku's CSR Report or website: www.daifuku.com/sustainability/report www.daifuku.com/sustainability





#### CO, Reduction Contribution



## **Eleven-Year Summary**

Daifuku Co., Ltd. and consolidated subsidiaries Years ended March 31, 2007 to 2017

											(Million yen)
	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007
For the Year											
Net sales	¥ 320,825	¥ 336,184	¥267,284	¥241,811	¥202,337	¥198,052	¥159,263	¥154,208	¥242,182	¥231,619	¥232,703
Cost of sales	256,417	272,832	215,641	194,974	165,340	165,505	131,639	128,195	195,430	182,260	186,991
Gross profit	64,407	63,351	51,642	46,836	36,996	32,546	27,623	26,012	46,752	49,358	45,712
Selling, general and administrative expenses	41,308	42,472	36,759	34,279	28,986	28,328	25,897	25,932	31,736	28,680	26,876
Operating income	23,099	20,878	14,883	12,556	8,010	4,217	1,726	80	15,015	20,677	18,837
Income before income taxes	23,942	20,650	15,211	12,137	7,316	3,129	703	862	13,956	20,592	18,356
Net income attributable to shareholders of the parent company	16,746	13,652	9,810	7,740	4,439	1,223	269	1,018	7,851	11,893	11,382
Capital investment	5,905	4,210	7,532	10,446	7,687	2,393	3,221	2,280	4,613	4,071	8,281
Depreciation	4,202	4,587	4,157	3,821	3,332	3,612	3,577	3,679	3,930	3,401	2,886
R&D expenditures	7,489	7,009	6,945	7,490	6,855	6,484	6,370	6,075	8,018	6,964	7,564
Cash Flows											
Cash flows from operating activities	¥ 26,683	¥ 7,206	¥ 6,295	¥ 20,447	¥ 15,666	¥ (5,187)	¥ 11,417	¥ 20,921	¥ (8,425)	¥ 21,234	¥ 864
Cash flows from investing activities	(5,393)	(2,099)	(5,846)	(7,372)	(13,649)	(4,039)	(3,616)	(7,303)	(6,900)	(6,340)	(10,257)
Free cash flows	21,289	5,107	448	13,074	2,016	(9,227)	7,801	13,617	(15,325)	14,894	(9,392)
Cash flows from financing activities	(4,404)	(8,702)	(509)	1,045	88	7,709	(6,056)	(11,321)	16,189	(3,531)	(2,328)
At Year-End											
Total assets	¥ 303,540	¥ 296,055	¥271,011	¥249,531	¥206,875	¥185,049	¥163,388	¥165,430	¥194,727	¥222,386	¥195,016
Working capital	96,401	99,293	91,187	87,070	45,832	61,943	65,908	66,265	75,087	64,840	60,351
Interest-bearing liabilities	39,770	40,904	60,547	58,144	53,385	51,010	40,912	45,295	55,417	33,559	33,764
Net assets	142,340	130,116	111,521	99,690	85,685	76,618	77,714	81,295	82,810	88,709	80,718
Shareholders' equity	136,694	123,669	98,469	90,652	84,486	82,013	82,454	83,852	85,727	83,355	74,389
Number of employees	8,689	7,835	7,746	7,349	6,678	5,617	5,209	5,395	5,660	5,663	4,702
Amounts per Share of Common Stock											
Net income per share (Yen)	¥ 137.58	¥ 118.72	¥ 88.59	¥ 69.96	¥ 40.12	¥ 11.05	¥ 2.43	¥ 9.20	¥ 70.29	¥ 105.05	¥ 100.50
Net assets per share (Yen)	1,142.14	1,044.40	972.75	875.14	754.98	674.72	683.39	716.07	718.68	746.59	682.01
Cash dividends per share (Yen)	42.00	30.00	22.00	18.00	15.00	15.00	15.00	20.00	26.00	26.00	25.00
Ratios											
Operating income/net sales	7.2%	6.2%	5.6%	5.2%	4.0%	2.1%	1.1%	0.1%	6.2%	8.9%	8.1%
Income before income taxes/net sales	7.5	6.1	5.7	5.0	3.6	1.6	0.4	0.6	5.8	8.9	7.9
Net income/net sales	5.2	4.1	3.7	3.2	2.2	0.6	0.2	0.7	3.2	5.1	4.9
Return on shareholders' equity (ROE)	12.6	11.6	9.6	8.6	5.6	1.6	0.3	1.3	9.6	14.7	15.6
Fotal assets turnover (Times)	1.1	1.1	1.0	1.0	1.0	1.0	1.0	0.9	1.2	1.0	1.2
Shareholders' equity/total assets	45.8	42.9	39.8	38.8	40.4	40.3	46.3	47.9	40.9	38.0	39.6
D/E ratio	0.29	0.32	0.56	0.60	0.64	0.68	0.54	0.57	0.70	0.40	0.44

Notes: 1. The amount of "Capital investment" in the years ended March 31, 2015, 2014, and 2013 includes goodwill generated from acquisition of shares in overseas companies.
2. In the calculation of net assets per share, the amount of non-controlling interests is subtracted from the amount of net assets in accordance with the above guidelines.
3. In the calculation of shareholders' equity/total assets ratio and ROE, shareholders' equity represents the amount of net assets less non-controlling interests.
4. A PDF version containing notes to the financial statements is available on our website: www.daifuku.com/ir/library/annualreport
5. D/E ratio=Interest-bearing liabilities/(Net assets – Non-controlling interests – Bonds with stock acquisition rights)

## **Daifuku Global Network**

(As of June 1, 2017)

#### Americas

Daifuku North America Holding Company Farmington Hills, MI, U.S.A.

Daifuku America Corporation Main Office & Plant: Reynoldsburg, OH, U.S.A. Other offices: Arizona, Austin, Indiana, Kentucky, Michigan, Tennessee

Jervis B. Webb Company World Headquarters: Farmington Hills, MI, U.S.A. Boyne City Manufacturing Plant: Boyne City, MI, U.S.A. Carlisle Forging Plant: Carlisle, SC, U.S.A. Harbor Springs Manufacturing Plant: Harbor Springs, MI, U.S.A.

**Elite Line Services, Inc.** Carrollton, TX, U.S.A.

Wynright Corporation World Headquarters: Elk Grove, IL, U.S.A. Offices: California, Florida, Indiana, Kentucky, Michigan, Utah Plants: Illinois, New Hampshire, Texas

Logan Teleflex, Inc. Louisville, KY, U.S.A.

Contec DTx Inc. Melbourne, FL, U.S.A

Daifuku Canada Inc. Mississauga, Ontario, Canada

Jervis B. Webb Company of Canada, Ltd. Hamilton, Ontario, Canada

Daifuku Airport Technologies Canada Inc. Montréal, QC, Canada

Daifuku de México, S.A. de C.V. Querétaro, Qro., México

#### Europe

Daifuku Europe Ltd. Main Office: Milton Keynes, U.K. Germany Branch: Moenchengladbach, Germany Sweden Branch: Astorp, Sweden

Jervis B. Webb Company, Ltd. Milton Keynes, U.K.

Daifuku Logan Ltd. Main Office: Hull, U.K. France Branch: Ivry-sur-Seine, France

Daifuku Self Services Technologies AS Oslo, Norway

#### **Asia Pacific**

BCS Airport Systems Pty Limited Hallam, VIC, Australia

BCS Logistics Solutions Pty Limited Hallam, VIC, Australia

BCS Infrastructure Support Pty Limited Hallam, VIC, Australia

#### Daifuku (China) Co., Ltd. Shanghai, China

Daifuku (China) Manufacturing Co., Ltd. Main Office: Shanghai, China Shenzhen Branch: Shenzhen, China Hongqiao Office: Shanghai, China

Daifuku (China) Automation Co., Ltd. Main Office: Changshu, Jiangsu, China Other branches: Beijing, Changchun, Chongqing, Guangzhou Shanghai, Tianjin, Wuhan Other offices: Changshu Yanjiang, Fuzhou, Nansha, TEDA, Zhengzhou

Daifuku (Suzhou) Cleanroom Automation Co., Ltd. Suzhou, Jiangsu, China

**Contec (Shanghai) Co., Ltd.** Main Office: Shanghai, China Beijing Branch Office: Beijing, China

Daifuku India Private Limited Main Office: Haryana, India Bangalore Office: Bangalore, India Mumbai Office: Maharashtra, India

ForgePro India Private Limited Karnataka, India

P.T. Daifuku Indonesia Main Office: Jakarta, Indonesia Deltamas Office: Bekasi, Indonesia

Daifuku Korea Co., Ltd. Main Office / R&D Center: Incheon, Korea Plant: Incheon, Korea

Clean Factomation, Inc. Main Office: Gyeonggi-do, Korea Asan Plant: Chungcheongnam-do, Korea

Hallim Machinery Co., Ltd. Gyeonggi-do, Korea

Daifuku (Malaysia) Sdn. Bhd. Selangor D.E., Malaysia

**BCS Integration Solutions Sdn. Bhd.** Kuala Lumpur, Malaysia

BCS Group Limited Auckland, New Zealand

Daifuku Mechatronics (Singapore) Pte. Ltd. Techplace I, Singapore

Singapore Contec Pte. Ltd. Techplace I, Singapore

Taiwan Daifuku Co., Ltd. Main Office & Plant: Tainan, Taiwan Hsinchu Branch: Hsinchu, Taiwan Taichung Plant: Taichung, Taiwan

Taiwan Contec Co., Ltd. Xinbei, Taiwan

Daifuku (Thailand) Ltd. Main Office & Plant: Chonburi, Thailand Bangkok Office: Bangkok, Thailand Ban Pho Office: Cha Cheng Sao, Thailand Pinthong Plant: Chonburi, Thailand

## **Corporate Data**

(As of March 31, 2017)

Company name	Daifuku Co., Ltd.
Established	May 20, 1937
Paid-in capital	15,016.1 million yen
Employees	8,689 (consolidated)
Ratings	Rating and Investment Information, Inc. (R&I) Long-term: A- (single A minus) [positive] Short-term: a-1 (a - one)

#### **Principal Locations**

Headquarters	3-2-11 Mitejima, Nishiyodogawa-ku Osaka 555-0012 Japan Tel: 81-6-6472-1261   Fax: 81-6-6476-2561			
Tokyo Head Office	Shiodome-Shibarikyu Building, 1-2-3 Kaigan Minato-ku, Tokyo 105-0022 Japan Tel: 81-3-6721-3501 Fax: 81-3-6721-3570			
Shiga Works	1225 Nakazaiji, Hino-cho, Gamo-gun Shiga 529-1692 Japan Tel: 81-748-53-0321 Fax: 81-748-52-2963			
Komaki Works	4-103 Komakihara, Komaki-shi Aichi 485-8653 Japan Tel: 81-568-74-1500 Fax: 81-568-74-1600			

#### **Global Branches**

Tolarova 317, 533 51 Pardubice, Czech Republic Tel: 420-466-053-810 Fax: 420-466-053-816
Luerriper Strasse 52, D-41065 Moenchengladbach, Germany Tel: 49-2161-49-695-0 Fax: 49-2161-49-695-20
30FL, Burgundy Corporate Tower 252 Sen. Gil Puyat Ave., Makati City 1200 Philippines Tel: 63-2-884-2778 Fax: 63-2-884-2789
Business Center Ligovskiy 266, Office 3.6 266/V, Ligovskiy Pr., St. Petersburg 196084 Russia Tel: 7-812-458-7336 Fax: 7-812-458-7331
Gülbahar Mah. Cemal Sahir Sokak, Urfalı is Hanı No: 10 Kat: 1 Gayrettepe - Sisli, İstanbul, Turkey Tel: 90-212-213-9393 Fax: 90-212-213-9394
Unit 5, Dunfermline Court, Kingston Milton Keynes MK10 0BY U.K.

Subsidiaries in Japan	(As of June 1, 2017)
Contec Co., Ltd.	
Daifuku Plusmore Co., Ltd.	
Daifuku Business Service Corporation	
Daifuku Manufacturing Technology Co., Ltd.	
Iwasaki Seisakusho Co., Ltd.	

### **Investor Information**

(As of March 31, 2017)

Number of authorized shares	250,000,000 shares
Total number of shares issued	123,610,077 shares
Number of shareholders	13,801
General meeting of shareholders	June
Stock exchange listing	First Section of Tokyo Stock Exchange
Stock transfer agent	Sumitomo Mitsui Trust Bank, Limited 4-5-33 Kitahama, Chuo-ku, Osaka

#### **Major Shareholders**

Name	Number of shares held (Thousands)	Percentage of total shares issued (%)
Japan Trustee Services Bank, Ltd. (trust account)	11,343	9.18
The Master Trust Bank of Japan, Ltd. (trust account)	8,603	6.96
Mizuho Bank, Ltd.	5,490	4.44
Sumitomo Mitsui Banking Corporation	4,080	3.30
Daifuku Supplier Shareholder Association	3,852	3.12
The Bank of Tokyo-Mitsubishi UFJ, Ltd.	3,833	3.10
Nippon Tochi-Tatemono Co., Ltd.	3,207	2.59
Nippon Life Insurance Company	2,745	2.22
THE BANK OF NEW YORK, NON-TREATY JASDEC ACCOUNT	2,294	1.86
PICTET AND CIE (EUROPE) SA, LUXEMBOURG REF: UCITS	1,996	1.61

#### Cautionary Statement with Respect to Forward-Looking Statements

The strategies, beliefs, and plans related to future business performance as described in this annual report are not established facts. They are business prospects based on the assumptions and beliefs of the management team judging from the most current information at the time this report was prepared, and, therefore, these prospects are subject to potential risks and uncertainties. Due to various crucial factors, actual results may differ substantially from these forward-looking statements. These crucial factors that may adversely affect performance include:

1) consumer trends and economic conditions in the Daifuku Group's operating environment; 2) the effect of yen exchange rates on sales, assets and liabilities denominated in U.S. dollars and other currencies; 3) the tightening of laws and regulations regarding safety and other matters that may lead to higher costs or sales restrictions; and 4) the impact of natural disasters and intentional threats, war, acts of terrorism, strikes, and/or plagues. Moreover, there are other factors that may adversely affect the Group's performance.

#### For further information, please contact:

### dfk\_ir@ha.daifuku.co.jp