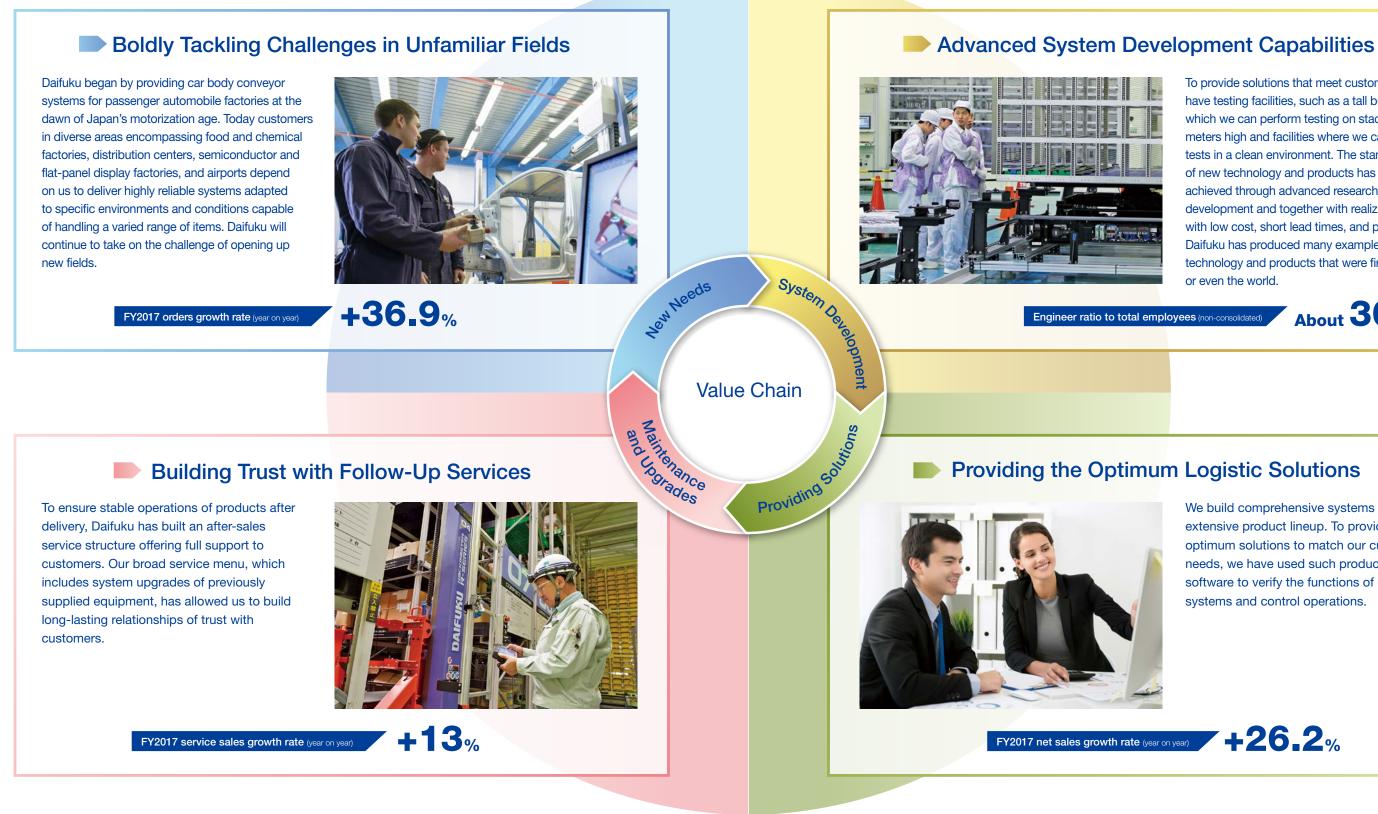
## Value Creation **Building a Robust Value Chain**

Daifuku Business Activities Achievements Value to Society

Daifuku adapts to new market needs and leverages its wealth of technology and know-how to take on the challenge of developing new material handling fields. Through our after-sales service, including ensuring stable operations and upgrades of systems we deliver, we build solid relationships of trust with customers.



To provide solutions that meet customer needs, we have testing facilities, such as a tall building in which we can perform testing on stacker cranes 40 meters high and facilities where we can perform tests in a clean environment. The standardization of new technology and products has been achieved through advanced research and development and together with realizing quality with low cost, short lead times, and peace of mind, Daifuku has produced many examples of technology and products that were firsts in industry or even the world.

About **30**%

We build comprehensive systems from our extensive product lineup. To provide the optimum solutions to match our customers' needs, we have used such products as 3D software to verify the functions of entire systems and control operations.

## +26.2%