

Daifuku Manufacturing Canada Corporation Commitment Policy

Our Commitment

In fulfilling our mission, Daifuku Manufacturing Canada Corporation always strives to provide its goods and services in a way that respects the dignity and independence of people with disabilities.

We are also committed to giving people with disabilities the same opportunity to access our goods and services and allowing them to benefit the same services, in the same place, and in a similar way as other participants.

Support Persons

Support people can accompany a person with a disability anywhere the person is going on our premises.

Emergency Evacuation Procedures

If you require accommodation in the event of an emergency evacuation, please notify the person you are meeting with.

Feedback Process

The goal of Daifuku Manufacturing Canada Corporation is to exceed expectations while serving clients with disabilities. Comments on our products, goods, and services are welcome and appreciated.

Feedback regarding the way Daifuku Manufacturing Canada Corp. provides products, goods and services to people with disabilities can be made by contacting Andrew McFarlane (Director of Operations) at (905) 971-3416, or via e-mail at amcfarlane@daifukuna.com

Accessible Customer Service Policy

A copy of Daifuku Manufacturing Canada Corporation Accessibility Policy is available upon request. Please notify Andy McFarlane of your request and the format you would like the document in.

This policy seeks to achieve service excellence to persons with disabilities. If you have questions about the policy, its purpose, please contact Andrew McFarlane (Director of Operations) at (905) 971-3416, or via e-mail at amcfarlane@daifukuna.com



Andrew McFarlane
Director of Operations

July 25th, 2025
Date