

The Value We Offer to Society

Social Environments Daifuku Business Activities Achievements Value to Society

To respond to the social issues of “human rights, labor, environment, and anti-corruption” that global companies are expected to address, in April 2014 Daifuku announced its commitment, Daifuku CSR, which outlines the responsibilities that must be met, the approach and plan for action. In this commitment, Daifuku specifies six initiative themes to be prioritized for social responsibilities.

In addition, Daifuku has linked these themes to the 2030 Agenda for Sustainable Development and its Sustainable Development Goals (SDGs), which were adopted by the United Nations in September 2015. We, as the Daifuku Group, have incorporated these into our medium-term CSR Action Plan.

Daifuku’s CSR

“A company that supports society and the future”

To achieve this desire, we are engaging in the themes outlined below.

- Provide high quality products and services
- Strengthen risk management
- Nurture relationships of trust with our suppliers



- Respect human dignity (human rights, labor practices, safety, health)
- Create good relations with communities
- Contribute to the environment through corporate activities



Daifuku Corporate Policies Structure

For details, see our website:
www.daifuku.com/sustainability

CSR Action Plan

Initiatives	Materiality*	SDG Targets
Provide high quality products and services	<ul style="list-style-type: none"> Maintain and improve product quality to satisfy customer needs around the world Strengthen technology development platform 	 
Strengthen risk management	<ul style="list-style-type: none"> Ensure compliance and prevent corruption Promote and strengthen information security measures Continue expanding business continuity management 	 
Nurture relationships of trust with our suppliers	<ul style="list-style-type: none"> Promote CSR procurement in the supply chain 	 
Respect human dignity (human rights, labor practices, safety and health)	<ul style="list-style-type: none"> Eliminate workplace accidents and serious accidents Promote diversity Create a comfortable workplace environment Promote human resources development 	    
Create good relationships with communities	<ul style="list-style-type: none"> Encourage communication with shareholders and investors Encourage communication with local communities and society at large, and social contribution activities 	
Contribute to the environment through corporate activities	<ul style="list-style-type: none"> Promote environmentally friendly activities in business operations Expand environmentally friendly products and services Strengthen environmental management platform 	     

* Materiality: Issues that should have the highest priority as they significantly impact the environment, society and governance or stakeholder evaluations and decision making